Performance Metrics for OATT Schedule 21-ES, Transmission Delivery Service Requests in																				
Compliance with Order No. 890 Affiliate																				
METRIC	2020			2021			2022				2023				2024					
WEIRIC	Q1 01/1 - 3/31	Q2 04/1-6/30	Q3 07/1-09/30	Q4 10/01-12/31	Q1 01/1 - 3/31	Q2 04/1-6/30	Q3 07/1-09/30	Q4 10/01-12/31	Q1 01/1 - 3/31	Q2 04/1-6/30	Q3 07/1-09/30	Q4 10/01-12/31	Q1 01/1 - 3/31	Q2 04/1-6/30	Q3 07/1-09/30	Q4 10/01-12/31	Q1 01/1 - 3/31	Q2 04/1-6/30	Q3 07/1-09/30	Q4 10/01-12/31
	Sys	System Impact Study				031 001 001 000 031 000				0//1-3/3/ 04/1-0/30 0//1-03/30 10/01-12/3/										
(1) Service Request Process Time ¹																				
a Number of new system impact study agreements delivered to transmission customers	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
Number of new system impact study agreements delivered to transmission customer more than 30 days after the transmission customer submitted its request	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
c Average time (days) from request submittal to change in request status	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
d Average time (days) from request submittal to delivery of system impact study agreement	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
e Number of new system impact study agreements executed	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
2) Study Process Time ²			1																	
a Number of system impact studies completed	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
b Number of system impact studies completed more than 60 days after receipt of executed system	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
impact study agreement Average time (days) from receipt of executed system impact study agreement to date when completed	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	\vdash		
system impact study made available to the transmission customer	0		0		0		0	0	0	0	0	0		0	0		0	$\vdash \vdash$		
d Average cost of system impact studies completed during the period	U	0	0	0	0	0	U		U	0	0	U	0	U	U	0	0	ш		
3) Service Requests Withdrawn ³			ı	ı		ı														
a Number of requests withdrawn from the system impact study queue	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
b Number of system impact studies withdrawn more than 60 days after receipt of executed system impact study agreement	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
c Average time (days) from receipt of executed system impact study agreement to date when request was withdrawn from the system impact study queue	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(4) Average # Days Study Delayed beyond 60 Days ⁴	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
																			_	
						Facilitie	es Stud	у												
(5) Offer for Facilities Study Process Time ⁵																				
a Number of new facilities study agreements delivered to transmission customers	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
Number of new facilities study agreements delivered to transmission customers more than 30 days after the completion of the system impact study	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
c Average time (days) from completion of system impact study to delivery of facilities study agreement	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
d Number of new facilities study agreements executed	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(6) Study Process Time ⁶																				
a Number of facilities studies completed	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
Number of facilities studies completed more than 60 days after receipt of executed facilities study	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
agreement Average time (days) from receipt of executed facilities study agreement to date when completed	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
facilities study made available to the transmission customer d Average cost of facilities studies completed during the period	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
e Average cost of recommended upgrades for facilities studies completed during the period	U	U	U	U	U	U	U	U	U	U	U	U	U	U	U	U	U	-		
(7) Service RequestsWithdrawn 7			1	1																
a Number of requests withdrawn from the facilities study queue Number of facilities studies withdrawn more than 60 days after receipt of executed facilities study	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
agreement	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
c Average time (days) from receipt of executed facilities study agreement to date when request was withdrawn from the facilities study queue	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
(8) Average # Days Study Delayed beyond 60 Days ⁸	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0			

Performance Metrics for OATT Schedule 21-ES, Transmission Delivery Service Requests in Compliance with Order No. 890 Non-Affiliate	5,																				
METRIC	2020			2021			2022				2023				2024						
METRIO	Q1 01/1 - 3/31	Q2 04/1-6/30	Q3 07/1-09/30	Q4 10/01-12/31	Q1 01/1 - 3/31	Q2 04/1-6/30	Q3 07/1-09/30	Q4 10/01-12/31	Q1 01/1 - 3/31	Q2 04/1-6/30	Q3 07/1-09/30	Q4 10/01-12/31	Q1 01/1 - 3/31	Q2 04/1-6/30	Q3 07/1-09/30	Q4 10/01-12/31	Q1 01/1 - 3/31	Q2 04/1-6/30	Q3 07/1-09/30	Q4 10/01-12/31	
					Sy	stem Im	pact S	tudy											,		
(1) Service Request Process Time ¹																					
a Number of new system impact study agreements delivered to transmission customers	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0				
Number of new system impact study agreements delivered to transmission customer more than 30 days after the transmission customer submitted its request	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0				
Average time (days) from request submittal to change in request status	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0				
d Average time (days) from request submittal to delivery of system impact study agreement	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0				
e Number of new system impact study agreements executed	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0				
(2) Study Process Time ²																					
a Number of system impact studies completed	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0				
Number of system impact studies completed more than 60 days after receipt of executed system	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0				
impact study agreement Average time (days) from receipt of executed system impact study agreement to date when completed	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0				
system impact study made available to the transmission customer d Average cost of system impact studies completed during the period	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0				
(3) Service Requests Withdrawn 3	-	Ů	Ů			· ·		Ü	Ů	, i	Ů		- u		Ů		, i				
	0		0	0		0	0		_	0	0		0	0	0	0					
a Number of requests withdrawn from the system impact study queue Number of system impact studies withdrawn more than 60 days after receipt of executed system impact		0			0	-		0	0			0	_				0				
study agreement	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0			-	
c Average time (days) from receipt of executed system impact study agreement to date when request was withdrawn from the system impact study queue	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0			—	
(4) Average # Days Study Delayed beyond 60 Days 4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	<u> </u>		Ь	
							-	•													
						Facilitie	es Stud	ıy													
(5) Offer for Facilities Study Process Time ⁵																					
a Number of new facilities study agreements delivered to transmission customers	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0				
b Number of new facilities study agreements delivered to transmission customers more than 30 days after the completion of the system impact study	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0				
c Average time (days) from completion of system impact study to delivery of facilities study agreement	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0				
d Number of new facilities study agreements executed	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0				
(6) Study Process Time ⁶																					
a Number of facilities studies completed	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0				
b Number of facilities studies completed more than 60 days after receipt of executed facilities study agreement	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0				
Average time (days) from receipt of executed facilities study agreement to date when completed facilities study made available to the transmission customer	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0				
d Average cost of facilities studies completed during the period	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0				
e Average cost of recommended upgrades for facilities studies completed during the period	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0				
(7) Service RequestsWithdrawn ⁷																	1				
a Number of requests withdrawn from the facilities study queue	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0				
Number of facilities studies withdrawn more than 60 days after receipt of executed facilities study	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0				
agreement Average time (days) from receipt of executed facilities study agreement to date when request was	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0				
withdrawn from the facilities study queue	0	0		0	0		0	0	0	0	0	0		0	0	0	0			—	
(8) Average # Days Study Delayed beyond 60 Days ⁸	U	U	0	U	U	0	U	U	U	U	U	U	0	U	U	U	U	ļ.		L	

- Process the form initial service request to offer of system impact study agreement.

 System imment study concession time
 3 Service requests withdrawn from system immed study outside
 4 For all system my confidence of the system immed study agreement, average number of days study was obleved due to transmission customer's actions
 Forcess the first morphised system immed author of their oblicities study
 7 Service requests withdrawn from fooliess study acree
 8 For all facilities study considered system morphise study
 9 For all facilities study considered system more follows study causes
 9 For all facilities study concelled some stem soon does not succeed facilities study agreement, avenue number of days study values
 9 For all facilities study concelled more facilities of the study values of the system of the study values of the study values of the system of the study values of the system of the study values of the system of the sy