

Milestones	Average Business Days		
	Jan. 2024	Feb. 2024	Mar. 2024
Application submission to tariff review approval			
<i>Tariff review time only</i>	6	5	4
<i>Full timeline<sup>1</sup></i>	8	6	5
Tariff review approval to interconnection conditional approval and work order issuance <sup>2</sup>	4	3	4
Utility notification of completed inspection to meter installation			
<i>Applications not requiring in-field corrections</i>	11	10	7
<i>Applications requiring in-field corrections</i>	60	49	43
Meter installation to issuance of the permission to operate	3	4	4
<b>Project Phases<sup>3</sup></b>			
Application submission to interconnection conditional approval	9	8	8
Application submission to issuance of the permission to operate	98	98	93

Eversource does not require witness tests, and therefore the length of time for any applicable witness tests is not included in the above metrics.

Eversource does not record time stamps for payment processing dates, and therefore the length of time to process payments when applicable is not included in the above metrics. The overwhelming majority of payments received are credit card payments, which are recorded on the application the same day they are completed.

<sup>1</sup> The full timeline is inclusive of time associated with application correction requests and resubmissions.

<sup>2</sup> Eversource issues the work order number with the interconnection conditional approval notice. Therefore, the length of time to receive the work order number needed to apply for permits from cities and towns is included in the interconnection conditional approval metric.

<sup>3</sup> Project phase timelines are inclusive of all steps, including installation timeline and any delays not associated with the interconnection process that may have affected the overall timeline.