

March 19, 2018

Dear Neighbor,

As part of our everyday effort to deliver reliable energy to our customers and communities, we are preparing to construct the Mystic to East Eagle to Chelsea Reliability Project. This project is one of several that are designed to improve the reliability of the electric system serving the Greater Boston/Metro West and surrounding areas where we all work and live.

### We're Always Working to Serve You Better

Starting this month, we'll be installing a new 115-kilovolt (kV) underground transmission line that will connect our Mystic Substation on Broadway Street in Everett, Mass., and our Chelsea Substation on Willoughby Street in Chelsea. The line will extend about 5 miles between the two substations and will pass through Boston (Charlestown, East Boston), Chelsea and Everett. Also, new equipment will also be installed at both the Chelsea and Mystic Substations.

### What You Can Expect

Since your property is near the project route, here is important information about how we will work in your neighborhood:

- **Reliable Service:** Be assured that this work will not interrupt electric service to your property.
- **Proper Identification:** All people working on this project carry identification.
- **Where We'll Be Working:** Construction activities in Everett will take place on Alford Street, Dexter Street, Beacham Street, and Robbins Street.
- **Traffic Management:** We coordinate closely with your community on effective traffic management throughout project construction and restoration.
- **Communication:** Keeping the lines of communications open is important to us. Before work starts, our field outreach representatives will be in touch, either in person or with a door hanger notice to provide more details about the construction schedule for your area. We will also provide updates to keep you informed of our work. In the meantime, feel free to reach out to us by email at [TransmissionInfo@eversource.com](mailto:TransmissionInfo@eversource.com) or call 800-793-2202 if you have any questions.
- **Construction Hours:** The hours for construction in Everett are 6 p.m. to 3 a.m., Due to weather or other unexpected circumstances, from time to time the crews may need to work longer hours or work on a Sunday.
- **Pre-construction Photos:** We routinely take pictures to document the pre-construction condition of our project route and anticipated work areas. If you're interested in receiving copies related to your property, simply send an email to [TransmissionInfo@eversource.com](mailto:TransmissionInfo@eversource.com).
- **Construction Activities:** Project construction will take place in phases:
  - > **IN THE COMING WEEKS:** Linework in the streets will begin after we receive all necessary permits and approvals. Construction is expected to begin in the city of Everett during the week of April 2, 2018.
  - > **IN THE COMING MONTHS:** The installation of new equipment at the Mystic and Chelsea Substations.
  - > **OVERALL,** you can expect:
    - Digging and trenching to remove sections of existing road surfaces;

- Installing cables in an underground duct bank, a group of tubes designed to house electric lines; and then
  - Restoring roads and other areas disturbed by the work.
- > **PROJECT COMPLETION:** We expect to complete the project and do final restoration of disturbed areas by the end of 2019.

**Contact Us**

Eversource is committed to being a good neighbor and doing our work with respect to you and your property. Again, if you have questions about this project, please call 1-800-793-2202 or email us at [TransmissionInfo@eversource.com](mailto:TransmissionInfo@eversource.com). Thank you.

Sincerely,

*Duane Boyce*

Duane Boyce  
Project Manager – Mystic to East Eagle to Chelsea Reliability Project