

April 9, 2018

Dear Neighbor,

As part of our everyday effort to deliver reliable energy to our customers and communities, we are preparing to construct the Mystic to East Eagle to Chelsea Reliability Project. This project is one of several that are designed to improve the reliability of the electric system serving the Greater Boston/Metro West and surrounding areas where we all work and live.

We're Always Working to Serve You Better

Starting this month, we'll be installing a new 115-kilovolt (kV) underground transmission line that will connect our Mystic Substation on Broadway Street in Everett, Mass., and our Chelsea Substation on Willoughby Street in Chelsea. The line will extend about five miles between the two substations and will pass through Boston (Charlestown, East Boston), Chelsea and Everett. Also, new equipment will be installed at both the Chelsea and Mystic Substations.

What You Can Expect

Since your property is near the project route, we commit to keeping you informed about work in your neighborhood:

- **Reliable Service:** Be assured that this work will not interrupt electric service to your property.
- **Proper Identification:** All people working on this project carry identification.
- **Traffic Management:** We coordinate closely with your community officials on effective traffic management throughout project construction and restoration.
- **Communication:** Keeping the lines of communications open is important to us. Before work starts, our field outreach representatives will be in touch, either in person or with a door hanger notice, to provide more details about the construction schedule for your area. In the meantime, feel free to reach out to us by email at TransmissionInfo@eversource.com or call 800-793-2202 if you have any questions.
- **Construction Hours:** The hours of construction vary within the City of Chelsea. Construction hours on Beacham and Williams Streets are 7:00 a.m. to 6:00 p.m. Construction on Williams and Marginal Streets are 9:00 a.m. to 5:00 p.m. During construction there will be instances when crews may need to work longer hours, or work on a Saturday and/or Sunday.
- **Pre-construction Photos:** We routinely take pictures to document the pre-construction condition of our project route and anticipated work areas. If you're interested in receiving copies related to your property, simply send an email to TransmissionInfo@eversource.com.
- **Construction Activities:** Project construction will take place in phases:
 - > **IN THE COMING WEEKS:** Construction is expected to begin in the Chelsea during the week of May 14, 2018. The first step will be the installation of manholes. Once we receive required permits and approvals, we anticipate working in the following areas in the Chelsea:
 - Vault #105 Installation - Beacham Street Mid-May 2018
 - Vault #106 Installation - Williams Street Late-May 2018
 - Vault #107 Installation - Williams Street Mid-June 2018
 - Vault #108 Installation - Marginal Street Late-June 2018
 - Vault #109 Installation - Marginal Street Early-July 2018

The installation area for each vault is approximately 24 ft. long by 9 ft. deep by 9 ft. wide. For safety, steel road plates will be used to secure the area at the end of each workday. Once digging is complete, a crane will install the concrete vault and associated equipment. Vault installation activities typically take between one and two weeks at each location.

- > **IN THE COMING MONTHS:** Following completion of the installation of the manholes, we will begin the installation of a new 115-kV transmission line along the route and new equipment at the Chelsea Substation.
- > **OVERALL,** you can expect:
 - Digging and trenching to remove sections of existing road surfaces;
 - Installing cables in an underground duct bank, which is a group of tubes designed to house electric lines; and then
 - Restoring roads and other areas disturbed by the work.
- > **PROJECT COMPLETION:** We expect to complete the project and final restoration of disturbed areas by the end of 2019.

Contact Us

Eversource is committed to being a good neighbor and doing our work with respect to you and your property. Again, if you have questions about this project, please call 1-800-793-2202 or email us at TransmissionInfo@eversource.com. Thank you.

Sincerely,

Duane Boyce

Duane Boyce
Project Manager – Mystic to East Eagle to Chelsea Reliability Project