

July 8, 2021

Dear Neighbor,

As part of our everyday effort to deliver reliable energy to our customers and communities, we are preparing to replace transmission structures in Keene, New Hampshire. This project is one of several that are designed to improve the reliability of the electric system serving New Hampshire and surrounding areas where we all work and live.

We're Always Working to Serve You Better

Starting soon, crews from Michels will be working to replace existing wood transmission structures on or near your property in the community of Keene, N.H. This work will take place within the power line corridor between Wheelock Park adjacent to Park Avenue and Island Street in Keene.

What You Can Expect

Since your property is on or near the project route, here is important information about how we will work in your neighborhood:

- **Reliable Service:** Be assured that this work will not interrupt electric service to your property.
- **Proper Identification:** All people working on this project carry identification and are happy to show it to you upon request.
- **Where We Will Be Working:** Construction activity will take place within the power line corridor in Keene, N.H.
- **Construction Hours:** The hours for construction are Monday through Saturday, 7am to 7pm. If longer work hours are needed, we will request permission from municipal officials as applicable.
- **Construction Activities:** Construction will occur in phases, including the following:
 - Crews conducting survey digging in certain areas prior to construction activities.
 - Construction vehicles in the power line corridor, including heavy equipment, though we will make every effort to minimize any impact to your property.
 - Site grading, mowing/vegetation removal, adding gravel to the access road, and setting timber mats in wetland areas.
 - The wood structures will be replaced with steel structures of similar height.
 - Installation of a new communication wire at the top of the existing structures. This work will be done with a helicopter or with bucket trucks from the ground.
 - When the project is completed, crews will restore areas that were disturbed by the work.
- **Project Completion:** We expect all work, including restoration, to be complete by the Spring of 2022. Please keep in mind that the schedule may change due to weather and other unexpected circumstances.

For More Information

Keeping the lines of communication open is important to us. We would like to connect with you to discuss the project, as well as obtain the best contact phone number and e-mail address to reach you moving forward.

Please contact Aaron Bencks at (603) 969-0054 or email Aaron.Bencks@eversource.com to provide that information or to discuss the project. You can also contact our project hotline at 1-888-926-5334 or send an email to NHProjectsInfo@eversource.com.

Eversource is committed to being a good neighbor and doing our work with respect for you and your property. We will provide regular project notifications via mailings. Thank you for your patience as this important project moves forward.

Continued

Sincerely,



Aaron Bencks
Eversource
Project Services Specialist

The following are the upcoming stages of the construction process associated with this transmission structure replacement work:

Work Area Preparation

Construction vehicles and equipment must be able to access each transmission structure. For these vehicles, we will build or enhance gravel roads to provide access to structure locations. We'll also install level work pads to create a stable work area for equipment, such as drill rigs and cranes.

We use timber mats in or around wetlands to protect these environmentally sensitive areas. Temporary soil erosion and sedimentation controls (for example, silt fences and straw bales) and other environmental controls may be installed near the work areas during construction. We will maintain these controls as needed throughout the construction process. Typically, these environmental controls are removed after construction, though some may remain until the area is restored.



Foundation Drilling

When required, drilling activities usually take place for a few days at each location where structures are being replaced. Depending on soil conditions, the drilling may last longer. The size of the hole will also vary with the size of the new structure and soil conditions. At the end of the work day, any open foundation holes will be safely covered and secured. Once we complete the foundation installation, we will assemble and install the new structures.



New Structure Installations and Modifications to Existing Structures

Once the foundations are complete, we'll begin installing the new steel replacement structures. Steel structures often come in sections that are assembled on site. The structure pieces will be delivered to the power line corridor in advance of this installation process. Cranes and/or bucket trucks are used to lift the structures and set them into position on the foundations.

Where existing structures are being modified, crews will climb the structure or use bucket trucks to make the necessary modifications. Generally, it takes one to three days to assemble and erect each new structure or modify an existing structure.



Existing Structure Removal

The existing structures being replaced will be taken apart and removed from the site. Where needed, the old concrete foundations will be removed, and the hole filled with soil. We will recycle or properly dispose of all material removed from the site.

Communication Wire Installation

The topmost wire on the structures will also be replaced with new communication wire. The communication wire will improve electric reliability, since it enables communication between substations. The new communication wire may be installed using helicopters in the air or bucket trucks set up around the base of each structure and by various wire pulling locations.



Photos show typical work areas and are for illustration only.