

BEFORE THE STORM

With the first signs of an approaching storm, make sure you have what you need.

- ☐ Build an emergency kit with the essentials, including first-aid supplies and encourage your employees to do the same.
- ☐ Be attentive to severe weather warnings. Have a battery-powered radio available.
- ☐ Store important documents such as, tax records, insurance documents, and other legal and financial documents, in a safe place.
- ☐ List and photos of physical assets for potential insurance claims.
- ☐ Make a list of emergency phone numbers, or program them into your cell phone.
- ☐ Fully charge your cell phone and a portable, phone-charging battery pack.
- ☐ Download the free Eversource mobile app to report outages or check for updates.

Prepare Your Business Generator:

- ☐ Test smoke and carbon-monoxide detectors for proper operation and battery life.
- ☐ Tape, board or shutter windows and glass doors.
- ☐ Secure all outdoor objects that could become airborne by high winds.
- ☐ Wedge sliding glass doors to prevent them from lifting from their tracks.
- ☐ Plug sensitive computer and electronic equipment into surge suppressors or surge protectors.
- ☐ If you have a generator, test the properly installed generator-transfer switch. Have extra gasoline stored safely outside.

DURING THE STORM

Power outages happen. When they do, Eversource works to safely and quickly restore service.

- ☐ Unplug your sensitive equipment if you don't have surge protectors.
- ☐ Report a power outage quickly online at [Eversource.com](https://www.eversource.com) or call Eversource.
- ☐ Stay as far away as possible from any downed wires outside your business.
- ☐ Leave your business if authorities order an evacuation.

Generators:

- ☐ Never install a generator inside – even if windows are wide open. Generator exhaust contains carbon monoxide that can kill within minutes.
- ☐ Place your generator well away from your business, making sure exhaust cannot enter through windows or doorways.
- ☐ Portable generators may not be enough to power your business. Ensure you have the correct generator for your business size.

AFTER THE STORM

Even after a storm has passed, it's important to remain alert until restoration work is completed.

- ☐ Stay as far away as possible from downed wires and never drive over a power line. Assume all downed wires are “live” and dangerous.
- ☐ Call 911 immediately to report downed wires to local fire and police.
- ☐ Never touch anything that may be in contact with a downed wire, including trees, fences, guardrails or puddles of water.
- ☐ If all of your neighbors have their power back on, but yours is still out, report your outage again by contacting Eversource.
- ☐ Check your appliances for damage. Plug in and turn them on one at a time to avoid a power surge.
- ☐ After a prolonged outage, check food in your refrigerator or freezer carefully for freshness.
- ☐ Do not enter damaged buildings. In the event of a gas leak, even the tiniest spark from a phone, flashlight, electrical appliance or a match could ignite the gas.

Emergency Shelter

If you or your employees need heat, air conditioning, or a more comfortable place to wait out a power outage, call your local fire or police department or local Red Cross chapter to locate an emergency shelter.

Report a Power Outage

Online at [Eversource.com](https://www.eversource.com),
on the Eversource app, or call 24/7:

Connecticut: 800-286-2000 E. Massachusetts: 800-592-2000
New Hampshire: 800-662-7764 W. Massachusetts: 877-659-6326