

If you receive a public assistance benefit

your electric or gas service may be protected from shut off from November 1 to May 1 through the Winter Protection Plan, and you may qualify for other payment assistance programs.

If you don't receive a public assistance benefit

and your household income is at or below 60% of the State Median, you may provide proof of income to see if you qualify.

To confirm receipt of public assistance benefits or household income for all adults over 18 years, you may submit your documents securely in several ways:

- Log on to your account at Eversource.com and select Upload Documents in the menu on the bottom of the page to securely submit your documents.
- Submit your documents via fax at 866-438-6476.
- Send via U.S.P.S. mail at Eversource, Attn: Credit Dept., P.O. Box 270, Hartford, CT 06141.
- You may also call us at 800-286-2828.

Public Assistance Benefits	Documentation
Connecticut Energy Assistance Program (CEAP)	CEAP award letter
Disability/Supplemental Security Income	Public assistance benefit letter
Temporary Assistance for Needy Families (TANF or TFA)	
State Administered General Assistance (SAGA)	
State Cash Assistance	
Women Infants and Children (WIC)	
Supplemental Nutrition Assistance Program (SNAP)	
Medicaid or Access Health; HUSKY A, C, D	
Public Income Assistance, Aid to the Blind, Elderly, Families with Dependent Children	
Connecticut free or reduced lunch program or Head Start	
Financial Support from U.S. Department of Veterans Affairs	Benefit letter or copy of most recent bank statement showing direct deposit with receipt of benefits
Section 8 Housing	Housing contract; voucher

Proof of Income for Adults Over 18	Documentation
Unemployment	Unemployment benefit letter or most recent bank statement showing direct deposit with receipt of benefits
Employment	<ul style="list-style-type: none"> • Weekly – Last four consecutive pay stubs • Bi-weekly – Last two consecutive pay stubs
Self-Employment	Most recent 1099 tax form
Child support, pension, retirement, or other	<ul style="list-style-type: none"> – Benefit letter – Most recent bank statement showing direct deposit with receipt of benefits <p>Documents showing that your sole source of income is from Social Security, such as a Social Security budget sheet</p>

WE'RE HERE TO HELP:

You may also submit other public assistance benefits or proof of income not listed above. For questions, please call us at 800-286-2828.