

Customer Information				
Customer Name		Eversource Account Number		Date
Service Address		City	State	Zip Code
Mailing Address (if different than above)		City	State	Zip Code
Phone Number	E-mail Address		Expected Completion Date	

HEATSMART Overview

Eversource's **HEATSMART** Program provides qualifying customers with a discounted kilowatt-hour rate for their separately metered electric space heating (and cooling if using a heat pump) and electric water heating. To qualify, customers must have permanently installed electric heat and an approved permanently installed back-up heating source sized to adequately heat the area of the premises served by the interruptible electric heat. **Approved back-up heating sources are limited to electric thermal storage (ETS) devices as approved by the Company or a wood, wood pellet or coal stove.** Wood fired, direct vent fireplaces are acceptable if a manufacturer's spec sheet listing the unit's BTU output rating is submitted with this application and is shown to meet the sizing requirements listed above. Emergency generators are not an eligible backup heating source nor are fossil fueled fireplaces (although they may both be present in the premises). Additionally, fossil fuel based heating systems such as oil, kerosene, propane, or natural gas do not qualify as an approved back-up heating source and cannot be present in the section of the premises to be served by the **HEATSMART** rate.

In exchange for the lower rate, customers agree to allow Eversource to briefly interrupt service to their heating circuits during periods of high demand for electricity. Eversource can interrupt the separately metered circuits for a total of eight hours in any 24-hour period. However, no single interruption would exceed four hours in duration and the time between consecutive interruptions would be no less than 2 hours.

Customers who choose to take advantage of the **HEATSMART** rate option, are responsible for :

- 1) the cost of hiring a licensed electrician to install a separate electrical panel and wire the electric heating circuits to this panel
- 2) the cost associated with, if not already present, an eligible back-up heating source, and
- 3) submitting a completed **HEATSMART** Application and Electrician Worksheet.

Application Guidelines

This **HEATSMART** application is intended to inform customers of their responsibility to adhere to the back-up heating requirements as outlined above. Failure to meet the requirements will result in the unavailability of the **HEATSMART** rate. Additional information pertaining to **HEATSMART** and its availability can be found on EVERSOURCE's website at www.eversource.com.

For questions pertaining to the **HEATSMART** Program, please contact Eversource Service Support Center at 1-800-362-7764 Monday – Friday 7AM – 4:30 PM or e-mail NHnewservice@eversource.com. Completion of this application does not constitute acceptance into the program. This application can be withdrawn by the customer at any time.

Heating Information

Primary Electric Heating System (check one)

Resistance Baseboard Electric Radiant Air Source Heat Pump Geothermal/Ground Source Heat Pump Other _____

Back-up Heating Source (check one)

Wood Stove Wood Pellet Stove Wood-fired Qualifying Fireplace Coal Stove Electric Thermal Storage

Will a dedicated electric hot water tank be connected to the **HEATSMART** panel/meter? (Tank must be 40 gallons or more to be eligible.)

Yes No

Customer Approval

I have read and understand the Application Guidelines for **HEATSMART** and accept full responsibility for compliance. A completed application may be submitted by:

Mail: Eversource Electric Service Support Center PO BOX 330 Manchester, NH 03105-0330	Customer Name (print)	
	Customer Signature	Date:

Email: NHnewservice@eversource.com
 If submitting by email, please check to verify that you have read and understand the Application Guidelines for **HEATSMART** and accept full responsibility for compliance.