

Stop the Scams. Learn the Signs.



Shut-Off Scare Tactic

Scammers, posing as utility employees, call you, threatening to disconnect your utility service unless you make an immediate payment through prepaid debit cards.



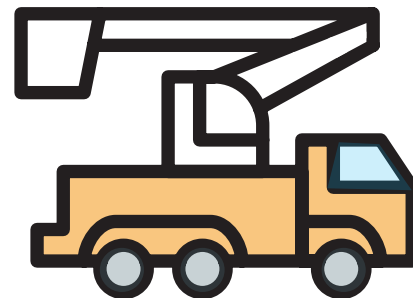
Phishing or Smishing Swindle

You receive mobile-device text messages requesting personal information from scammers pretending to be from a reputable company.



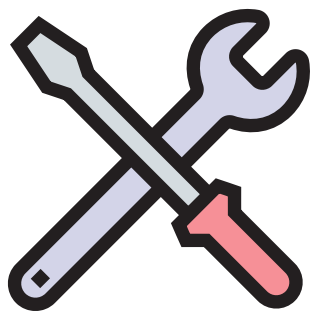
Overpayment Scam

Scammers call claiming that you overpaid your utility bill and request your personal bank account or credit card information to give you a refund.



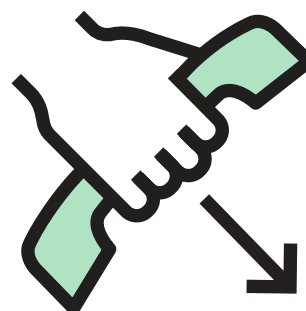
Power Restoration Scam

After widespread outages from a severe storm, scammers call promising to restore power quickly, in return for an immediate payment.



Phony Fee for Equipment or Repair

Scammers call demanding a separate payment to replace or install a device or meter.



Hang up on Scammers

Eversource representatives will never demand an immediate payment, never require you to use prepaid debit cards, and never tell you to pay through another retailer.

We're always working to serve you better and keep you safe.

If you experience any of these scams, hang up! Call your local police department at **9-1-1** and contact Eversource at **800-662-7764**. Visit Avoid Scams in the Safety section under My Account at **Eversource.com**.

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