Stop the Scams. Learn the Signs.

**Shut-Off Scare Tactic**  
Scammers, posing as utility employees, call you, threatening to disconnect your utility service unless you make an immediate payment through prepaid debit cards.

**Overpayment Scam**  
Scammers call claiming that you overpaid your utility bill and request your personal bank account or credit card information to give you a refund.

**Phony Fee for Equipment or Repair**  
Scammers call demanding a separate payment to replace or install a device or meter.

**Phishing or Smishing Swindle**  
You receive mobile-device text messages requesting personal information from scammers pretending to be from a reputable company.

**Power Restoration Scam**  
After widespread outages from a severe storm, scammers call promising to restore power quickly, in return for an immediate payment.

**Hang up on Scammers**  
Eversource representatives will never demand an immediate payment, never require you to use prepaid debit cards, and never tell you to pay through another retailer.

We’re always working to serve you better and keep you safe.  
If you experience any of these scams, hang up! Call your local police department at 9-1-1 and contact Eversource at **800-286-2000**. Visit Avoid Scams in the Safety section under My Account at **Eversource.com**.