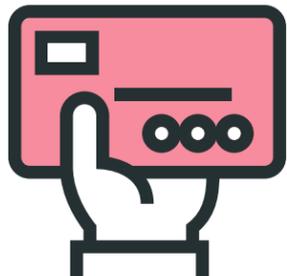


# Stop the Scams. Learn the Signs.



## **Shut-Off Scare Tactic**

Scammers, posing as utility employees, call you, threatening to disconnect your utility service unless you make an immediate payment through prepaid debit cards.



## **Phishing or Smishing Swindle**

You receive mobile-device text messages requesting personal information from scammers pretending to be from a reputable company.



## **Overpayment Scam**

Scammers call claiming that you overpaid your utility bill and request your personal bank account or credit card information to give you a refund.



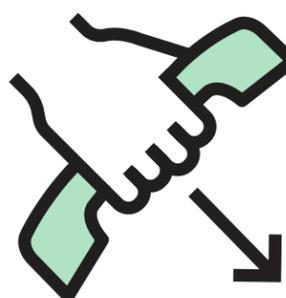
## **Power Restoration Scam**

After widespread outages from a severe storm, scammers call promising to restore power quickly, in return for an immediate payment.



## **Phony Fee for Equipment or Repair**

Scammers call demanding a separate payment to replace or install a device or meter.



## **Hang up on Scammers**

Eversource representatives will never demand an immediate payment, never require you to use prepaid debit cards, and never tell you to pay through another retailer.

**We're always working to serve you better and keep you safe.**

If you experience any of these scams, hang up! Call your local police department at **9-1-1** and contact Eversource at **800-286-2000**. Visit Avoid Scams in the Safety section under My Account at **Eversource.com**.