### Be Aware of These Common Scams

- **Disconnection Deception**
  Scammers call threatening disconnection of your utility service, demanding immediate payment by prepaid cards.

- **Equipment or Repair Bogus Fee**
  Scammers call demanding a separate payment to replace or install a utility-related device or meter.

- **Overpayment Trick**
  Scammers call claiming you have overpaid your utility bill, and you need to provide personal bank account information or a credit card number to facilitate a refund.

- **Power Restoration Rip Off**
  Scammers call offering to restore power quickly or in a preferential order for immediate payment typically in the aftermath of severe storms causing widespread power outages.

- **Hang Up on Calls From Crooks**
  Your utility company will never demand immediate payment by prepaid cards purchased at a local retail store.

- **Smishing Scam**
  Scammers attempt to trick mobile phone users into giving personal information, which can be used for identity theft, via a text or SMS message.