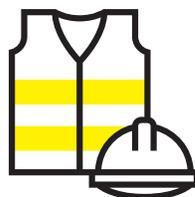


# Be Aware of These Common Scams



■ **Disconnection Deception**

Scammers call threatening disconnection of your utility service, demanding immediate payment by prepaid cards.



■ **Power Restoration Rip Off**

Scammers call offering to restore power quickly or in a preferential order for immediate payment typically in the aftermath of severe storms causing widespread power outages.



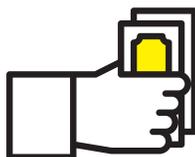
■ **Equipment or Repair Bogus Fee**

Scammers call demanding a separate payment to replace or install a utility-related device or meter.



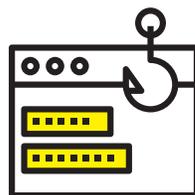
■ **Hang Up on Calls From Crooks**

Your utility company will never demand immediate payment by prepaid cards purchased at a local retail store.



■ **Overpayment Trick**

Scammers call claiming you have overpaid your utility bill, and you need to provide personal bank account information or a credit card number to facilitate a refund.



■ **Smishing Scam**

Scammers attempt to trick mobile phone users into giving personal information, which can be used for identity theft, via a text or SMS message.