

2021 Summary of Electric Rates

Last Updated: February 1, 2021

Your bill includes charges for Delivery Service and, if you have not selected a competitive energy supplier, for Eversource Energy Service. However, if you have selected a competitive energy supplier and if the supplier has made arrangements for Eversource to provide billing services, the supplier's charges for Energy Service will also be included on your Eversource bill. Any Energy Service charges will appear in the Supplier Services section of your bill. This summary of rates is based on a monthly billing cycle.

Definition of Terms

Customer Charge - This charge recovers costs Eversource incurs in providing service to a customer, such as the installation, maintenance and replacement of your meter(s), reading your meter(s), maintaining your account records, and Eversource's 24-hour customer service center.

Distribution Charge - This charge recovers costs related to the maintenance and operation of Eversource's distribution system, and Eversource's power restoration and service operations. The kWh charge is based on the amount of kilowatt-hours (kWh) of electricity used during a billing period. The kW charge* is based on the greatest amount of electricity used in any half-hour period during a billing period.

Transmission Charge - This charge recovers costs related to the delivery of electricity over the high-voltage or transmission system power lines. The kWh charge is based on the amount of kWh of electricity used during a billing period. The kW charge* is based on the greatest amount of electricity used in any half-hour period during a billing period.

Stranded Cost Recovery Charge - This charge helps fund the recovery of Eversource's past investment costs, including expenses incurred through mandated power contracts and other long-term investments and obligations. The kWh charge is based on the amount of kWh of electricity used during a billing period. The kW charge* is based on the greatest amount of electricity used in any half-hour period during a billing period.

Energy Charge - This charge is based on the amount of kWh of electricity used during a billing period. It includes Eversource's costs, or a competitive supplier's costs to generate and/or buy power.

* The kW charge, or "demand" charge, applies to non-residential rates.

Taxes & Surcharges

System Benefits Charge - This charge funds energy efficiency programs for all customers as well as assistance programs for residential customers within certain income guidelines.

Late Payment Charge

A late payment charge of 1.5 percent is applied to amounts previously billed but remaining unpaid after the due date for customers receiving service under Rate GV, Rate LG or Rate B. For all other customers, the late payment charge is 1 percent. This charge is not applicable to income-eligible customers or certain customers who are abiding by the terms of an extended payment arrangement.

Service Charges

When you establish or re-establish an electric service account for residential or general service, one of the following service charges will be applied to your electric bill:

- **\$10** - When it is not necessary to send an employee to the meter location to obtain a new meter reading to establish service.
- **\$35** - When it is necessary to send an employee to the meter location during normal business hours to obtain a new meter reading or to connect a meter.
- **\$80** - When it is necessary to send an employee to a meter location outside of normal business hours to obtain a new meter reading or to connect a meter.

Field Collection Fee

When it is necessary to send an employee to your location (residential or general service account) to collect a delinquent bill, a \$26 field collection fee will be applied to your electric bill.

Available Rates

Rate R, Residential Standard Service

Available to customers living in individual residences and apartments.

• Customer Charge (per month):	\$13.81
• Distribution Charge (per kWh):	5.116 ¢
• Transmission Charge (per kWh):	3.011 ¢
• Stranded Cost Recovery Charge (per kWh):	1.441 ¢
• System Benefits Charge (per kWh):	0.743 ¢
• Energy Charge (per kWh):	6.627 ¢

Rate R, Residential Uncontrolled Water Heating Rate

Closed to new customers. *Minimum tank size requirement of 40 gallons.*

• Meter Charge (per month):	\$4.87
• Distribution Charge (per kWh):	2.361 ¢
• Transmission Charge (per kWh):	2.331 ¢
• Stranded Cost Recovery Charge (per kWh):	1.441 ¢
• System Benefits Charge (per kWh):	0.743 ¢
• Energy Charge (per kWh):	6.627 ¢

Rate R, Residential Controlled Water Heating Rate

Closed to new customers. *Minimum tank size requirement of 40 gallons.*

• Meter Charge (per month):	\$6.38
• Distribution Charge (per kWh):	1.241 ¢
• Transmission Charge (per kWh):	2.331 ¢
• Stranded Cost Recovery Charge (per kWh):	0.831 ¢
• System Benefits Charge (per kWh):	0.743 ¢
• Energy Charge (per kWh):	6.627 ¢

Rate R - LCS, Thermal Storage Heating

Closed to new customers. For service to electric thermal storage devices used for water heating or space heating. Separately metered, must be taken along with Rate R.

• Customer Charges	
o 8-Hour or 10-Hour or 11-Hour Option [Closed] (per month)*:	\$6.38
o Switching Option [Closed] (per month)**:	\$6.99
o HEATSMART, Radio-Controlled Option [Closed] (per month)***:	\$6.99
• Distribution Charges	
o 8-Hour Option [Closed] (per kWh)*:	1.241 ¢
o 10-Hour or 11-Hour Option [Closed] (per kWh)*:	2.361 ¢
o HEATSMART, Radio-Controlled Option [Closed] (per kWh)***:	1.241 ¢
• Transmission Charge (per kWh):	2.331 ¢
• Stranded Cost Recovery Charge (per kWh):	0.831 ¢
• System Benefits Charge (per kWh):	0.743 ¢
• Energy Charge (per kWh):	6.627 ¢

* Only available to locations that have continuously received service under one of the listed options since October 1, 2004.

** Only available to locations that have continuously received service under the Switching Option since January 1, 1994.

*** Only available to locations that have continuously received service under the Radio Controlled Option since January 1, 2021.

Rate R-OTOD, Residential Time-of-Day Service

Available to customers living in individual residences and apartments – varies by time of day.

Off-peak hours: 8 p.m. to 7 a.m. weekdays; all day weekends and holidays.

Rate EAP (Electric Assistance Program)

Income-eligible residential customers may qualify for a discount of 8 percent or more off their monthly electric bill. Call us at 800-662-7764 for details.

Rate G, General Service

For customers whose demand does not exceed 100 kilowatts (kW).

Rate G, Uncontrolled Water Heating Rate

Closed to new customers. *Minimum tank size requirement of 40 gallons.*

Rate G, Controlled Water Heating Rate

Closed to new customers. *Minimum tank size requirement of 40 gallons.*

Rate G - LCS, Thermal Storage Heating

Closed to new customers. For service to electric thermal storage devices used for water heating or space heating. Separately metered, must be taken along with Rate G.

• Customer Charges	
o 8-Hour or 10-Hour or 11-Hour Option [Closed] (per month)*:	\$6.38
o Switching Option [Closed] (per month)**:	\$6.99
o HEATSMART, Radio-Controlled Option [Closed] (per month)**:	\$6.99
• Distribution Charges	
o 8-Hour Option [Closed] (per kWh)*:	1.241 ¢
o 10-Hour or 11-Hour Option [Closed] (per kWh)*:	2.361 ¢
o HEATSMART, Radio-Controlled Option [Closed] (per kWh)**:	1.241 ¢
• Transmission Charge (per kWh):	2.331 ¢
• Stranded Cost Recovery Charge (per kWh):	0.895 ¢
• System Benefits Charge (per kWh):	0.743 ¢
• Energy Charge (per kWh):	6.627 ¢

* Only available to locations that have continuously received service under one of the listed options since October 1, 2004.

** Only available to locations that have continuously received service under the Switching Option since January 1, 1994.

*** Only available to locations that have continuously received service under the Switching Option since January 1, 2021.

Rate G - Space Heating Service

Only available to certain Rate G customers who have continuously received service under the Transitional Space Heating rate in effect prior to June 1, 1992. Call us at 866-554-6025 for details.

Rate G-OTOD, General Time-of-Day Service

Available to customers with electric thermal storage devices whose demand does not exceed 100 kilowatts (kW).

Off-peak hours: 8 p.m. to 7 a.m. weekdays; all day weekends and holidays.

• Customer Charge	
o Single-Phase Service (per month):	\$41.98
o Three-Phase Service (per month):	\$60.00
• Distribution Demand Charge (per kW of on-peak demand) :	\$14.92
• Distribution Charges	
o On-Peak Hours (per kWh):	5.335 ¢
o Off-Peak Hours (per kWh):	0.836 ¢
• Transmission Demand Charge (per kW of on-peak demand) :	\$5.12
• Stranded Cost Recovery Demand Charges (per kW of on-peak demand) :	\$0.58
• Stranded Cost Recovery Energy Charges (per kWh) :	0.895 ¢
• System Benefits Charge (per kWh):	0.743 ¢
• Energy Charge (per kWh):	6.627 ¢

Rate GV, Commercial and Industrial

For commercial or industrial customers with demands not exceeding 1,000 kW. Customers must pay for necessary transforming, regulating and controlling apparatus.

Rate LG, Commercial and Industrial Service

For commercial and industrial customers with demands in excess of 1,000 kW. Customers must pay for necessary transforming, regulating and controlling apparatus. Off-peak hours: 8 p.m. to 7 a.m. weekdays; all day weekends and holidays.

Rate B, Backup Service

For commercial and industrial customers who sometimes require backup and standby service from Eversource along with their own source of generation. Optional for customers with generation installed on or before January 1, 1985, or whose generation is used only for emergency situations. Call us at 866-554-6025 for details.

Rate EOL, Energy Efficient Outdoor Lighting

Available only to municipalities and governmental bodies that want to convert street and highway lighting to high pressure sodium vapor, metal halide, or Light Emitting Diode (LED) technology. Call us at 866-554-6025 for details.

Rate OL, Outdoor Lighting

Available for street and area lighting. For more information on the size and types of lighting fixtures available and the monthly costs, call us at 800-662-7764.