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**Christopher J. Goulding**  
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January 11, 2017

Debra A. Howland  
Executive Director  
New Hampshire Public Utilities Commission  
21 S. Fruit Street, Suite 10  
Concord, NH 03301

Re: 4<sup>th</sup> Quarter 2016 Customer Migration Report

Dear Ms. Howland:

In its Order No. 24,714 – Order Approving Energy Service Rate in Docket DE 06-125, the Commission directed PSNH d/b/a Eversource Energy to provide monthly data regarding the migration of its customers to the competitive market on a quarterly basis. Enclosed for filing with the Commission is a Customer Migration Report for the 4<sup>th</sup> quarter of 2016. This report is being filed electronically with one paper copy being sent to the Commission.

We would be pleased to respond to any questions the Commission may have on this report.

Very truly yours,

A handwritten signature in black ink, appearing to read "Chris Goulding", written over a light blue horizontal line.

Christopher J. Goulding  
Manager, NH Revenue Requirements

CJG:kd  
Enclosure  
cc: Service List (by electronic mail only)

**Public Service Company of New Hampshire, d/b/a Eversource Energy**  
**Migration of Customers To and From the Competitive Energy Supply Market**  
**2016 Report**  
**to the New Hampshire Public Utilities Commission**

	Customers Receiving Energy Service From the Competitive Market			Retail Sales			
	(1)	(2)	(3)	(4)	(5)	(6)	(7)
	Number of Customers Not Billed for PSNH's Energy Service	Total Kilowatt-hours Delivered (KWH)	Estimated Demand at the Time of PSNH's System Peak Reported to the ISO-NE (KW)	Total Customers Taking Delivery Service	% of Customers Not Billed for PSNH's Energy Service as a % of Total Customers* Col (1) / Col (4)	Total KWH Delivered To All Customers (KWH)	%of Kilowatt-hours Not Billed for PSNH's Energy Service as a % of Total KWH Col (2) / Col (6)
<b>October</b>							
Residential	93,963	54,928,626		432,991	21.70%	227,161,210	24.18%
Small C&I Rate G	26,277	78,301,945		75,458	34.82%	137,113,654	57.11%
Medium C&I Rate GV	1,156	125,173,975		1,387	83.35%	140,596,811	89.03%
Large C&I Rate LG	106	110,456,722		125	84.80%	114,531,635	96.44%
Lighting	<u>458</u>	<u>1,899,312</u>		<u>941</u>	<u>48.67%</u>	<u>3,353,275</u>	<u>56.64%</u>
<b>Total</b>	<b>121,960</b>	<b>370,760,581</b>	<b>611,663</b>	<b>510,902</b>	<b>23.87%</b>	<b>622,756,585</b>	<b>59.54%</b>
<b>November</b>							
Residential	97,137	56,375,660		431,705	22.50%	227,137,844	24.82%
Small C&I Rate G	26,551	72,692,291		75,190	35.31%	127,272,868	57.12%
Medium C&I Rate GV	1,143	114,376,100		1,383	82.65%	129,101,771	88.59%
Large C&I Rate LG	105	101,348,051		104	100.96%	103,166,468	98.24%
Lighting	<u>449</u>	<u>1,912,261</u>		<u>941</u>	<u>47.72%</u>	<u>3,459,783</u>	<u>55.27%</u>
<b>Total</b>	<b>125,385</b>	<b>346,704,363</b>	<b>663,978</b>	<b>509,323</b>	<b>24.62%</b>	<b>590,138,734</b>	<b>58.75%</b>
<b>December</b>							
Residential	98,820	66,426,576		433,784	22.78%	265,639,347	25.01%
Small C&I Rate G	26,550	74,557,275		75,157	35.33%	134,094,483	55.60%
Medium C&I Rate GV	1,148	120,958,497		1,425	80.56%	137,802,454	87.78%
Large C&I Rate LG	106	95,745,913		118	89.83%	97,557,462	98.14%
Lighting	<u>432</u>	<u>1,972,431</u>		<u>943</u>	<u>45.81%</u>	<u>3,692,251</u>	<u>53.42%</u>
<b>Total</b>	<b>127,056</b>	<b>359,660,691</b>	<b>638,240**</b>	<b>511,427</b>	<b>24.84%</b>	<b>638,785,997</b>	<b>56.30%</b>

\*"Total Customers" refers to all customers taking Delivery Service.

\*\*This amount is being reviewed to determine the impact of a new substation going online. If necessary, a revised amount will be reported when the review is complete.