



780 N. Commercial Street, Manchester, NH 03101

Eversource Energy
P.O. Box 330
Manchester, NH 03105-0330
(603) 634-2701
Fax (603) 634-2449

Christopher J. Goulding
Manager, NH Revenue Requirements

E-Mail: Christopher.goulding@eversource.com

October 13, 2016

Debra A. Howland
Executive Director
New Hampshire Public Utilities Commission
21 S. Fruit Street, Suite 10
Concord, NH 03301

Re: 3rd Quarter 2016 Customer Migration Report

Dear Ms. Howland:

In its Order No. 24,714 – Order Approving Energy Service Rate in Docket DE 06-125, the Commission directed PSNH d/b/a Eversource Energy to provide monthly data regarding the migration of its customers to the competitive market on a quarterly basis. Enclosed for filing with the Commission is a Customer Migration Report for the 3rd quarter of 2016. This report is being filed electronically with one paper copy being sent to the Commission.

We would be pleased to respond to any questions the Commission may have on this report.

Very truly yours,

A handwritten signature in black ink, appearing to read "Chris Goulding", written over a light blue horizontal line.

Christopher J. Goulding
Manager, NH Revenue Requirements

CJG:kd
Enclosure
cc: Service List (by electronic mail only)

Public Service Company of New Hampshire, d/b/a Eversource Energy
Migration of Customers To and From the Competitive Energy Supply Market
2016 Report
to the New Hampshire Public Utilities Commission

	Customers Receiving Energy Service From the Competitive Market			Retail Sales			
	(1)	(2)	(3)	(4)	(5)	(6)	(7)
	Number of Customers Not Billed for PSNH's Energy Service	Total Kilowatt-hours Delivered (KWH)	Estimated Demand at the Time of PSNH's System Peak Reported to the ISO-NE (KW)	Total Customers Taking Delivery Service	% of Customers Not Billed for PSNH's Energy Service as a % of Total Customers* Col (1) / Col (4)	Total KWH Delivered To All Customers (KWH)	%of Kilowatt-hours Not Billed for PSNH's Energy Service as a % of Total KWH Col (2) / Col (6)
July							
Residential	83,820	62,180,375		433,098	19.35%	284,125,349	21.88%
Small C&I Rate G	25,099	86,779,615		75,347	33.31%	158,732,994	54.67%
Medium C&I Rate GV	1,127	131,959,432		1,376	81.90%	150,247,268	87.83%
Large C&I Rate LG	105	109,955,923		125	84.00%	113,089,206	97.23%
Lighting	<u>462</u>	<u>1,348,768</u>		<u>953</u>	<u>48.48%</u>	<u>2,369,607</u>	<u>56.92%</u>
Total	110,613	392,224,113	845,216	510,899	21.65%	708,564,424	55.35%
August							
Residential	86,650	72,340,263		433,048	20.01%	321,090,390	22.53%
Small C&I Rate G	25,392	91,380,925		75,407	33.67%	167,367,449	54.60%
Medium C&I Rate GV	1,153	138,546,856		1,401	82.30%	158,578,843	87.37%
Large C&I Rate LG	105	117,157,004		125	84.00%	119,900,694	97.71%
Lighting	<u>459</u>	<u>1,361,407</u>		<u>942</u>	<u>48.73%</u>	<u>2,495,248</u>	<u>54.56%</u>
Total	113,759	420,786,455	902,946	510,923	22.27%	769,432,624	54.69%
September							
Residential	89,999	67,588,515		432,853	20.79%	290,539,324	23.26%
Small C&I Rate G	25,835	88,877,530		75,470	34.23%	160,251,483	55.46%
Medium C&I Rate GV	1,147	136,972,565		1,389	82.58%	156,018,132	87.79%
Large C&I Rate LG	104	115,158,701		123	84.55%	118,030,278	97.57%
Lighting	<u>456</u>	<u>1,430,795</u>		<u>944</u>	<u>48.31%</u>	<u>2,730,183</u>	<u>52.41%</u>
Total	117,541	410,028,106	827,415	510,779	23.01%	727,569,400	56.36%

**Total Customers" refers to all customers taking Delivery Service.