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**Christopher J. Goulding**  
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July 13, 2016

Debra A. Howland  
Executive Director  
New Hampshire Public Utilities Commission  
21 S. Fruit Street, Suite 10  
Concord, NH 03301

Re: 2<sup>nd</sup> Quarter 2016 Customer Migration Report

Dear Ms. Howland:

In its Order No. 24,714 – Order Approving Energy Service Rate in Docket DE 06-125, the Commission directed PSNH d/b/a Eversource Energy to provide monthly data regarding the migration of its customers to the competitive market on a quarterly basis. Enclosed for filing with the Commission is a Customer Migration Report for the 2<sup>nd</sup> quarter of 2016. This report is being filed electronically with one paper copy being sent to the Commission.

We would be pleased to respond to any questions the Commission may have on this report.

Very truly yours,

A handwritten signature in black ink, appearing to read "Chris Goulding", written over a light blue horizontal line.

Christopher J. Goulding  
Manager, NH Revenue Requirements

CJG:kd  
Enclosure  
cc: Service List (by electronic mail only)

**Public Service Company of New Hampshire, d/b/a Eversource Energy**  
**Migration of Customers To and From the Competitive Energy Supply Market**  
**2016 Report**  
**to the New Hampshire Public Utilities Commission**

	Customers Receiving Energy Service From the Competitive Market			Retail Sales			
	(1)	(2)	(3)	(4)	(5)	(6)	(7)
	Number of Customers Not Billed for PSNH's Energy Service	Total Kilowatt-hours Delivered (KWH)	Estimated Demand at the Time of PSNH's System Peak Reported to the ISO-NE (KW)	Total Customers Taking Delivery Service	% of Customers Not Billed for PSNH's Energy Service as a % of Total Customers* Col (1) / Col (4)	Total KWH Delivered To All Customers (KWH)	%of Kilowatt-hours Not Billed for PSNH's Energy Service as a % of Total KWH Col (2) / Col (6)
<b>April</b>							
Residential	79,418	49,564,142		426,940	18.60%	239,414,626	20.70%
Small C&I Rate G	23,640	69,960,439		74,101	31.90%	134,629,947	51.96%
Medium C&I Rate GV	1,127	116,174,742		1,377	81.84%	131,776,856	88.16%
Large C&I Rate LG	104	96,950,538		121	85.95%	102,130,209	94.93%
Lighting	<u>462</u>	<u>1,400,619</u>		<u>957</u>	<u>48.28%</u>	<u>2,619,129</u>	<u>53.48%</u>
<b>Total</b>	<b>104,751</b>	<b>334,050,481</b>	<b>560,234</b>	<b>503,496</b>	<b>20.80%</b>	<b>610,570,767</b>	<b>54.71%</b>
<b>May</b>							
Residential	81,515	44,856,485		430,867	18.92%	210,381,840	21.32%
Small C&I Rate G	24,536	67,473,975		75,208	32.62%	126,018,188	53.54%
Medium C&I Rate GV	1,129	111,026,190		1,380	81.81%	125,879,778	88.20%
Large C&I Rate LG	106	101,017,907		122	86.89%	104,041,355	97.09%
Lighting	<u>459</u>	<u>1,206,470</u>		<u>948</u>	<u>48.42%</u>	<u>2,231,577</u>	<u>54.06%</u>
<b>Total</b>	<b>107,745</b>	<b>325,581,027</b>	<b>676,142</b>	<b>508,525</b>	<b>21.19%</b>	<b>568,552,738</b>	<b>57.26%</b>
<b>June</b>							
Residential	82,321	50,245,916		431,322	19.09%	231,541,570	21.70%
Small C&I Rate G	24,833	76,815,867		75,233	33.01%	141,125,247	54.43%
Medium C&I Rate GV	1,131	121,550,085		1,381	81.90%	138,200,114	87.95%
Large C&I Rate LG	106	109,692,588		122	86.89%	113,009,008	97.07%
Lighting	<u>458</u>	<u>1,049,404</u>		<u>947</u>	<u>48.36%</u>	<u>2,038,523</u>	<u>51.48%</u>
<b>Total</b>	<b>108,849</b>	<b>359,353,860</b>	<b>771,427</b>	<b>509,005</b>	<b>21.38%</b>	<b>625,914,462</b>	<b>57.41%</b>

\*\*Total Customers" refers to all customers taking Delivery Service.