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April 14, 2016

Debra A. Howland
Executive Director
New Hampshire Public Utilities Commission
21 S. Fruit Street, Suite 10
Concord, NH 03301

Re: 1st Quarter 2016 Customer Migration Report

Dear Ms. Howland:

In its Order No. 24,714 – Order Approving Energy Service Rate in Docket DE 06-125, the Commission directed PSNH d/b/a Eversource Energy to provide monthly data regarding the migration of its customers to the competitive market on a quarterly basis. Enclosed for filing with the Commission is a Customer Migration Report for the 1st quarter of 2016. This report is being filed electronically with one paper copy being sent to the Commission.

We would be pleased to respond to any questions the Commission may have on this report.

Very truly yours,

A handwritten signature in black ink, appearing to read "Chris Goulding", written in a cursive style.

Christopher J. Goulding
Manager, NH Revenue Requirements

CJG:kd
Enclosure
cc: Service List (by electronic mail only)

Public Service Company of New Hampshire, d/b/a Eversource Energy
Migration of Customers To and From the Competitive Energy Supply Market
2016 Report
to the New Hampshire Public Utilities Commission

	Customers Receiving Energy Service From the Competitive Market			Retail Sales			
	(1)	(2)	(3)	(4)	(5)	(6)	(7)
	Number of Customers Not Billed for PSNH's Energy Service	Total Kilowatt-hours Delivered (KWH)	Estimated Demand at the Time of PSNH's System Peak Reported to the ISO-NE (KW)	Total Customers Taking Delivery Service	% of Customers Not Billed for PSNH's Energy Service as a % of Total Customers* Col (1) / Col (4)	Total KWH Delivered To All Customers (KWH)	% of Kilowatt-hours Not Billed for PSNH's Energy Service as a % of Total KWH Col (2) / Col (6)
January							
Residential	75,484	56,846,988		423,675	17.82%	288,416,875	19.71%
Small C&I Rate G	22,303	68,117,518		73,467	30.36%	140,507,376	48.48%
Medium C&I Rate GV	1,068	117,172,126		1,358	78.65%	137,748,258	85.06%
Large C&I Rate LG	103	94,574,023		121	85.12%	97,474,610	97.02%
Lighting	<u>450</u>	<u>1,733,052</u>		<u>961</u>	<u>46.83%</u>	<u>3,517,121</u>	<u>49.27%</u>
Total	99,407	338,443,706	586,351	499,582	19.90%	667,664,240	50.69%
February							
Residential	76,179	53,442,339		428,082	17.80%	276,083,460	19.36%
Small C&I Rate G	22,467	69,374,279		74,382	30.20%	144,390,260	48.05%
Medium C&I Rate GV	1,100	122,421,903		1,378	79.83%	140,825,954	86.93%
Large C&I Rate LG	105	95,625,142		124	84.68%	100,422,624	95.22%
Lighting	<u>436</u>	<u>1,797,930</u>		<u>957</u>	<u>45.56%</u>	<u>3,351,626</u>	<u>53.64%</u>
Total	100,287	342,661,592	547,534	504,923	19.86%	665,073,924	51.52%
March							
Residential	76,833	53,622,425		429,523	17.89%	273,106,379	19.63%
Small C&I Rate G	22,631	71,262,487		74,328	30.45%	145,103,945	49.11%
Medium C&I Rate GV	1,126	120,709,415		1,395	80.72%	138,503,512	87.15%
Large C&I Rate LG	104	106,075,016		122	85.25%	110,447,985	96.04%
Lighting	<u>436</u>	<u>1,637,925</u>		<u>957</u>	<u>45.56%</u>	<u>3,062,994</u>	<u>53.47%</u>
Total	101,130	353,307,268	545,669	506,325	19.97%	670,224,815	52.71%

*"Total Customers" refers to all customers taking Delivery Service.