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RESIDENTIAL ASSISTANCE

RATE R-2

AVAILABILITY

This rate is available to any Customer meeting the qualifications stated in the special provisions section of this rate for all domestic uses in a single private dwelling, in an individual apartment or in a residential condominium in which the principal means of heating the premises is not provided by permanently installed electric space heating equipment. Service under this rate to residential condominiums is available to the extent permitted by applicable regulations of the Massachusetts Department of Public Utilities (the "M.D.P.U.") and is subject to both the Company's printed requirements and the Company's Terms and Conditions - Distribution Service, each as in effect from time to time.

Customers in Western Massachusetts where residential use of electricity constitutes more than 50% of customers' energy use in an outbuilding or farm and such customers initiated service under this rate prior to February 1, 2018, may continue service under this rate.

The Company will guarantee the Customer's payment to its designated supplier for generation services in accordance with the regulations established by the Department at 220 C.M.R. 11.05(3)(c).

RATE PER MONTH

Delivery Services:

Customer Charge: As per M.D.P.U. No. 1 as in effect from time to time Distribution: As per M.D.P.U. No. 1 as in effect from time to time Transition: As per M.D.P.U. No. 1 as in effect from time to time Transmission: As per M.D.P.U. No. 1 as in effect from time to time

Delivery services shall be subject to the M.D.P.U. rates listed above as such rates are in effect from time to time.

Supplier Services: (Optional)

Basic Service: As in effect per Tariff

Minimum Charge:

The minimum charge per month shall be the Customer Charge, less the application of the Low Income Discount Adjustment provided under this rate schedule.

A Customer requesting a reconnection of service at a location where service to such Customer was terminated at the Customer's request during the prior 12 months shall pay a minimum charge for the first billing month after reconnection equal to the charges for regular service provided above plus: (1) the sum of the monthly Customer charges for each month during which service was not taken, and (2)

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the applicable reconnection charge per Appendix A of the Terms and Conditions - Distribution Service.

LOW INCOME DISCOUNT ADJUSTMENT

The total amount resulting from the billing of all charges under this rate schedule shall be adjusted by a discount of 42 percent for Customers in Eastern Massachusetts and Western Massachusetts.

RATE ADJUSTMENTS

The charges for delivery service shall be subject to the following provisions:

Revenue Decoupling Adjustment Mechanism Residential Assistance Adjustment Clause Attorney General Consultant Expense Storm Reserve Adjustment Mechanism Basic Service Cost Adjustment Transmission Service Cost Adjustment

Renewable Energy Charge

Performance Based Revenue Adjustment

Vegetation Management

Solar Massachusetts Renewable Target

Grid Modernization Factor Electronic Payment Recovery Provisional System Planning Factor Pension Adjustment Mechanism Net Metering Recovery Surcharge

Long Term Renewable Contract Adjustment

Storm Cost Recovery Adjustment Solar Program Cost Adjustment Transition Cost Adjustment Energy Efficiency Charge

Solar Expansion Cost Recovery Mechanism

Miscellaneous Charges 2017 Tax Act Credit

Advanced Metering Infrastructure Electric Vehicle Program Factor

FARM DISCOUNT

A Customer taking service under this rate may be eligible for the Company's Farm Discount Rider, as in effect from time to time.

SPECIAL PROVISIONS

- (1) A Customer will be eligible for this rate upon verification of a Customer's eligibility for the low-income home energy assistance program, or its successor program, or verification of a Customer's receipt of any means-tested public benefit, for which eligibility does not exceed 200 percent of the federal poverty level based on a household's gross income, or other criteria approved by the Department.
- (2) Customers who qualify for this rate shall be required each year to certify their continuing compliance with the terms hereof.

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TERMS OF PAYMENT

Charges are net and are payable upon presentation of the Company's bill.

TERM

Service shall continue until terminated on 3 business days' notice by the Customer.

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