

**OPTIONAL LOAD DATA SERVICE**

**AVAILABILITY**

The Company will provide (upon authorized request) Load Data Services for Customers or Competitive Suppliers with non-recording or recording type interval load data meters.

**SERVICE OPTIONS**

The Customer / Supplier may request any of the following load data options from the Company. Data for recording type interval load data meters will normally be in 15-minute intervals since the Company metering records the Customer's load in 15-minute kWh quantities.

A. Interval Load Data Access:

1. Historical Interval Load Data Requests: The Company will provide a Customer's historical interval data to the Customer or to the Supplier with the Customer's consent via E-Mail or normal mail. This option is only available if the meter in question is capable of providing interval data. The default format of the file will closely match the Comma Separated Value (CSV) format.
2. Energy Profiler Online: The Company will post a snapshot of all available interval data for a maximum of one year's worth of historical data to an Internet server, designated by the Company. The Customer/Supplier is responsible for downloading the output file containing the interval data. Access to the data will be provided for a period not longer than one month.
3. Energy Profiler Online Subscription: The Company will post the monthly interval data files to an Internet server, designated by the Company. The Customer/Supplier is responsible for downloading the output file containing the interval data. The default format of the file will closely match the Comma Separated Value (CSV) format.
4. Phone Interval Data Service: The Company will provide metering equipment at the Customer's facility which will allow for periodic readings of the Customer's load through telephone lines. The Company will install, own and maintain the metering equipment. The Customer, at its expense, shall arrange for the installation and operation of the telephone lines (or other mutually agreeable communications system e.g. cellular) and service

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necessary for the readings of the Customer's load. . The Company will store load information on the meter for a period of thirty-five (35) days and will read the recording equipment daily or monthly remotely. If required, the data will be used for ISO reporting.

**B. Load Pulse Data Access:**

This option provides real time Customer load usage information which can interface to the Customer's energy monitoring or management system or external telephone access recording equipment. The Company will provide and install a pulse interface device that will be wired to the Utility meter that will supply a 3-wire "KYZ" pulse (typically a kW or kWh pulse value with multiplier) to the customer. (A second pulse for other metered quantities may be available e.g., kVAR, or kVA.

**C. Special Request Load Data Services:**

The Company will provide Special Request Load Data services subject to mutual agreement.

**SERVICE FEES**

**A. Interval Load Data Access:**

1. Historic Interval Load Data Requests - Initial request covering a single calendar year is free of charge. This one time free request is only available to the customer and not for any third party companies. All third party requests will be charged \$50.00 per initial request. Subsequent customer or authorized third party requests within the same calendar year will be charged \$50.00 per request - not to exceed one hour. Additional hours spent will be charged the hourly rate up to the highest 15 minute increment.
2. Energy Profiler Option - \$50.00
3. Energy Profiler Online Subscription Service - \$300 per year

**B. Load Pulse Data Access:**

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1. Existing Meter: \$454.54 per request
2. With Meter Upgrade - \$847.42 per request

**SPECIAL PROVISIONS**

This service is provided to Customers and Competitive Suppliers.

**CONDITIONS**

The Competitive Supplier or third party is responsible for obtaining the Customer's authorization to release any data before any service can be rendered. Interval Data Service provides data as available and maybe a day behind or month behind current use. Load Pulse Output provides real time data but requires customer / vendor owned interface equipment be installed

**REQUESTS FOR SERVICE**

Supplier or Customer requests will be made through the Company's Meter Operations department. For the Energy Profiler Online service, a service agreement, in addition to the customer's authorization, provides the information Meter Operations needs to set up the online service. Meter Operations does not accept customer billing for third party requests. If the requester would like access to utility customer interval data, they must complete the service agreement online and print it.

**TERMS**

The Company's Terms and Conditions in effect from time to time, where not inconsistent with any specific provisions hereof, are a part of this tariff.