

# Storm Safety Checklist

EVERSOURCE

## BEFORE THE STORM

**With the first signs of an approaching storm, make sure you have what you need.**

- Build an emergency kit with the essentials, including first-aid supplies.
- Be attentive to severe weather warnings. Have a battery-powered radio available.
- Make sure you have adequate medical supplies and prescriptions.
- Have extra cash on hand in case ATMs don't work.
- Stock up on non-perishable canned goods and pet food.
- Fully charge your cell phone and a portable, phone-charging battery pack.
- Download the free Eversource mobile app to report outages or check for updates.

### Prepare Your Home/Vehicle/Generator:

- Test smoke and carbon-monoxide detectors for proper operation and battery life.
- Fill large containers with water for drinking and fill the bathtub with water to flush toilets.
- Have access to flashlights, extra batteries, candles and matches.
- Make sure your vehicle is fully fueled and/or charged.
- Be prepared to cook outside with a charcoal or propane grill.
- If you have a generator, test the properly installed generator-transfer switch. Have extra gasoline stored safely outside.

### If You Rely on a Home Medical Device:

- Contact Eversource to be notified when major storm events are anticipated, if you are not already on the medical device notification list.
- Prepare for the potential for power outages. This includes switching to backup power or moving to an alternate location, if necessary.

## DURING THE STORM

**Power outages do happen. When they do, Eversource works to safely and quickly restore service.**

- Unplug your sensitive equipment if you don't have surge protectors.
- Report a power outage quickly online at [Eversource.com](https://www.eversource.com) or call Eversource.
- Stay as far away as possible from any downed wires outside your home.
- Leave your home if authorities order an evacuation.

### Generators:

- Never install a generator inside – even if windows are wide open. Generator exhaust contains carbon monoxide that can kill within minutes.
- Place your generator well away from your home, making sure exhaust cannot enter through windows or doorways.
- Never try to power your house with a portable generator plugged into a household outlet.

## AFTER THE STORM

**Even after a storm has passed, it is important to remain alert until restoration work is completed.**

- Stay as far away as possible from downed wires and never drive over a power line. Assume all downed wires are "live" and dangerous.
- Call 911 immediately to report downed wires to local fire and police.
- Never touch anything that may be in contact with a downed wire, including trees, fences, guardrails or puddles of water.
- If all of your neighbors have their power back on, but yours is still out, report your outage again by contacting Eversource.
- Check your appliances for damage. Plug in and turn them on one at a time to avoid a power surge.
- After a prolonged outage, check food in your refrigerator or freezer carefully for freshness.
- Do not enter damaged buildings. In the event of a gas leak, even the tiniest spark from a phone, flashlight, electrical appliance or a match could ignite the gas.

## Emergency Shelter

If you or your family need heat, air conditioning, or a more comfortable place to wait out a power outage, call your local fire or police department or local Red Cross chapter to locate an emergency shelter.

## Report a Power Outage

Online at [Eversource.com](https://www.eversource.com),  
on the Eversource app, or call 24/7:

**Connecticut: 800-286-2000    E. Massachusetts: 800-592-2000**  
**New Hampshire: 800-662-7764    W. Massachusetts: 877-659-6326**