

Installing Okta Verify on your Apple iPhone

Follow the steps below to install and activate Okta Extra Verification on your **Apple iPhone**. There are two parts to this one-time set up process: 1) Set up your iPhone to work with Okta and, 2) Set up Okta to work with your iPhone.

Part 1: Download and Install the Okta Verify App

1. Tap on the **App Store** icon



on your iPhone.

2. Tap the **Search** icon at the bottom of the screen.



3. Type in "**Okta Verify**" in the Search box at the top of the



4. Tap "**Okta Verify**" to select it from the list.

5. Tap **GET**.



6. Tap **INSTALL**.



7. Tap **Enter Password** and type your **Apple ID Password** or use your Touch ID.



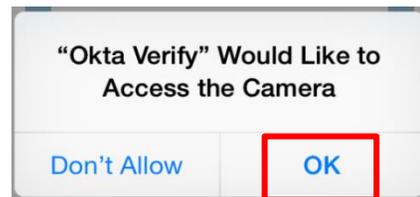
8. Tap **Open** to start **Okta Verify**.



9. Tap **Add Account**.

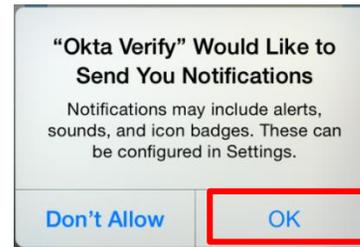


10. Tap **OK** to allow access to your camera. **Note:** Access to your camera is only used for setting up Okta by scanning a QR code.

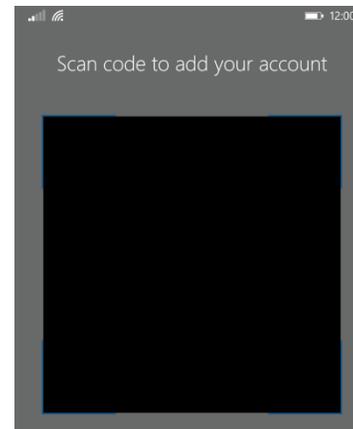


11. Tap **OK** to allow notifications.

Note: Notifications is used to allow **Okta Push** which is a "one-tap" verification technique.

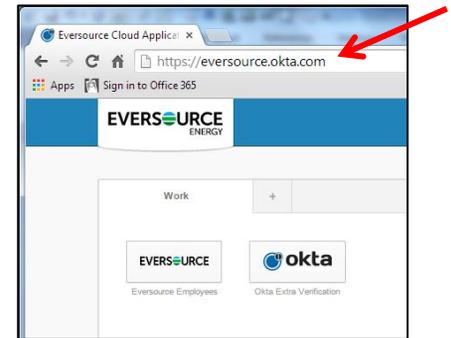


12. The **Okta** app will be asking you to scan a bar code. Keep it at this state while you set up your Okta settings on your Computer.

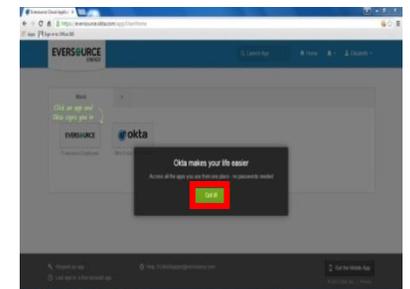


Part 2: Set up Okta to Work with your Device

1. **On your computer**, open **Google Chrome** and type [Eversource.okta.com](https://eversource.okta.com) in the address bar.



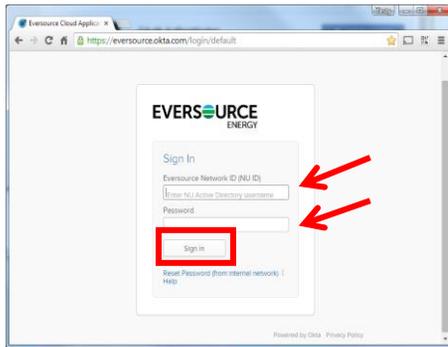
2. If this is the first time you have visited **Eversource.Okta.com**, the following screen will display. Click **Got it!** (If you have accessed this website before, this screen will not appear.)



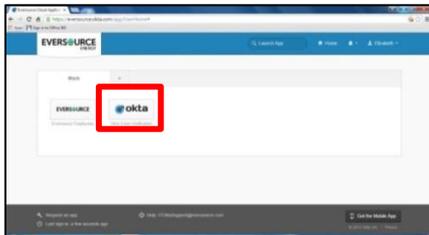
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3. If requested, enter your Eversource ID and Eversource Password.

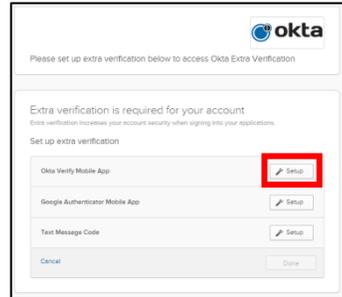
Note: If you are performing these steps while on the Eversource network, this screen will not appear. Continue to Step 4.



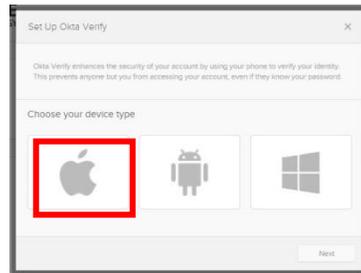
4. Click the Okta Extra Verification button.



5. Click the Setup button next to the Okta Verify Mobile App.

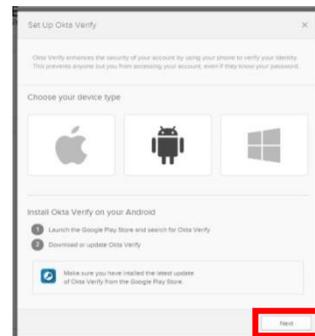


6. Click on the Apple.

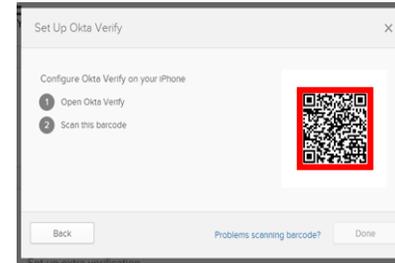


7. Click Next.

Note: This screen discusses installing the app, which you have already done.



8. Return to the Okta display on your iPhone. (Steps here may vary; you want to return to the "Scan barcode" screen.)



9. Point your iPhone's camera at the barcode on the computer screen until it captures the barcode.

Note: You may need to move your phone around a bit. You will know it has captured the bar code when the phone screen displays a 6-digit number and a green check appears on the bar code.

10. Click Done.



You have now completed the one-time setup process for Okta Extra Verification. You may close the app on your iPhone, unless you are planning on using it immediately.

Note: To allow for an alternative method of verification, you may also want to set up your phone to do [Okta verification via Text \(SMS\) Messaging](#). This would allow you to setup a new phone or to be verified on your existing phone if the Okta Verify app is not working.

For additional support, please open a support ticket or contact the Help Desk:

665-HELP (4357) (internal)

860-665-4357 (external)