

Instructions for Paying Your Eversource Bill At Rite Aid

EVERSOURCE

Customers can pay their Eversource bill at Rite Aid locations using their third-party vendor Western Union.

To make a payment, please follow these steps.

1. Locate the Western Union phone located inside the Rite Aid.
2. After picking up the phone, provide the Western Union operator with the following information:
 - Locator ID – The number located above the phone in a yellow box. This tells the operator where you are calling from.
 - Your name.
 - Your phone number.
 - That you are making a payment to Eversource.
 - Your Eversource account number.
 - Amount of the payment.



3. Receive a temporary transaction number from the operator.
4. Take the temporary transaction number to the Rite Aid service counter to complete your transaction.
5. Receive your receipt from the service counter. This receipt contains your Money Transfer Control Number (MTNC). You can use this to track your payment.

A Western Union receipt form. At the top, it says "WESTERN UNION MOVING MONEY FOR BETTER". Below that, it says "Please write down the information given by the customer service representative". The form has several fields: "Temporary Transaction Number:" followed by a line for writing; "Amount:" followed by a rounded rectangular box; "Fee:" followed by a rounded rectangular box; and "Total:" followed by a rounded rectangular box. At the bottom, it says "Save time by using any phone to send money." and "Call 1-877-584-0473 to start your transaction and then visit an Agent location to complete it." There is also a small number "1186200077" and the text "Para Español ver al reverso" at the bottom.