

# Struggling to pay your electric bill? We have programs to help.

For more information on these payment assistance programs and payment plans, visit [Eversource.com/billhelp](https://Eversource.com/billhelp) or call us at 844-273-7760. We'll work with you one-one-one to find the best program for you.

## Fuel Assistance

Provides payment toward your heating bill.

Visit [CAPNH.org](https://CAPNH.org) or call 2-1-1 to find your local Community Action Agency and apply.

## Medical and Financial Hardship Protections

If you or a member of your household has a medical condition or is experiencing a financial hardship, your service may be protected from service disconnection.

## Electric Assistance Program

You may be eligible for a discount on your electric bill through the Electric Assistance Program, if your gross monthly or annual household income qualifies at the time you apply. See [Income Eligibility Guidelines below](#).

Visit [CAPNH.org](https://CAPNH.org) or call 2-1-1 to find your local Community Action Agency and apply.

## New Start

Have your outstanding balance eliminated in as little as 12 months. We'll establish a monthly payment plan for you based on your usage.

Make your scheduled New Start monthly payment, and a portion of the total balance enrolled in New Start will be eliminated or "forgiven," reducing the amount you owe.

## Payment Plans

All customers, regardless of income can pay a past due balance over an extended period.

Call Eversource at 844-273-7760 or visit [Eversource.com/billhelp](https://Eversource.com/billhelp).

## Energy Efficiency

Visit [Eversource.com/home-savings](https://Eversource.com/home-savings) for tips, tools and resources to help make your home more energy efficient and comfortable.

### Income Eligibility Guidelines for Electric Assistance Program (Discount Rate)

Household Size	1	2	3	4	5	6	7	8
30-Day Income	\$3,098	\$4,052	\$5,005	\$5,958	\$6,912	\$7,865	\$8,044	\$8,222
Annual Gross Income	\$37,696	\$49,295	\$60,894	\$72,493	\$84,092	\$95,691	\$97,866	\$100,040

### New Hampshire Emergency Rental Assistance Program (NHERAP)

NHERAP helps eligible residents impacted by COVID-19 pay past-due and future rent and utility expenses. Apply online at [CAPNH.org](https://CAPNH.org) or call 2-1-1.

### Neighbor Helping Neighbor

May provide additional financial assistance for overdue utility bills. Visit [CAPNH.org](https://CAPNH.org).

### Other Help

Visit [211NH.org](https://211NH.org) or call 2-1-1.

### More Information

New Hampshire Public Utilities Commission: 800-852-3793



Scan here for  
more information.

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