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July 15, 2021

Diane Martin, Chair
Executive Director
New Hampshire Public Utilities Commission
21 S. Fruit Street, Suite 10
Concord, NH 03301

Re: 2nd Quarter 2021 Customer Migration Report

Dear Chair Martin:

In its Order No. 24,714 – Order Approving Energy Service Rate in Docket DE 06-125, the Commission directed PSNH d/b/a Eversource Energy to provide monthly data regarding the migration of its customers to the competitive market on a quarterly basis. Enclosed for filing with the Commission is a Customer Migration Report for the 2nd quarter of 2021. This report is being filed electronically with the Commission.

Please feel free to contact me if you have any questions regarding this matter.

Sincerely,

Jennifer Ullram

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Manager, NH Rates

JU:kd
Enclosure
cc: Service List (by electronic mail only)

Eversource Energy - New Hampshire
Migration of Customers To and From the Competitive Energy Supply Market
2021 Quarter 2 Report
to the New Hampshire Public Utilities Commission

	Customers Receiving Energy Service From the Competitive Market			Retail Sales			
	(1)	(2)	(3)	(4)	(5)	(6)	(7)
	Number of Customers Not Billed for PSNH's Energy Service	Total Kilowatt-hours Delivered (KWH)	Estimated Demand at the Time of PSNH's System Peak Reported to the ISO-NE (KW)	Total Customers Taking Delivery Service	% of Customers Not Billed for PSNH's Energy Service as a % of Total Customers* Col (1) / Col (4)	Total KWH Delivered To All Customers (KWH)	% of Kilowatt-hours Not Billed for PSNH's Energy Service as a % of Total KWH Col (2) / Col (6)
April							
Residential	74,211	44,456,400		449,192	16.52%	253,694,292	17.52%
Small C&I Rate G	25,948	73,260,288		77,475	33.49%	129,634,435	56.51%
Medium C&I Rate GV	1,176	171,533,065		1,395	84.30%	181,907,234	94.30%
Large C&I Rate LG	105	88,634,593		114	92.11%	91,413,298	96.96%
Street Lighting	<u>367</u>	<u>577,335</u>		<u>740</u>	<u>49.59%</u>	<u>768,781</u>	<u>75.10%</u>
Total	101,807	378,461,681	611,939	528,916	19.25%	657,418,040	57.57%
May							
Residential	73,746	38,080,350		449,638	16.40%	216,512,264	17.59%
Small C&I Rate G	25,886	65,918,798		77,593	33.36%	115,967,233	56.84%
Medium C&I Rate GV	1,170	104,311,970		1,397	83.75%	114,096,486	91.42%
Large C&I Rate LG	106	89,028,811		119	89.08%	91,198,498	97.62%
Street Lighting	<u>372</u>	<u>490,183</u>		<u>741</u>	<u>50.20%</u>	<u>755,716</u>	<u>64.86%</u>
Total	101,280	297,830,111	743,362	529,488	19.13%	538,530,196	55.30%
June							
Residential	73,315	47,795,693		450,288	16.28%	271,882,719	17.58%
Small C&I Rate G	25,716	76,731,574		77,711	33.09%	136,112,971	56.37%
Medium C&I Rate GV	1,199	120,651,332		1,426	84.08%	132,461,668	91.08%
Large C&I Rate LG	104	95,965,772		117	88.89%	98,047,709	97.88%
Street Lighting	<u>379</u>	<u>476,470</u>		<u>740</u>	<u>51.22%</u>	<u>731,377</u>	<u>65.15%</u>
Total	100,713	341,620,841	983,383	530,282	18.99%	639,236,445	53.44%

**"Total Customers" refers to all customers taking Delivery Service.