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April 14, 2021

Debra A. Howland  
Executive Director  
New Hampshire Public Utilities Commission  
21 S. Fruit Street, Suite 10  
Concord, NH 03301

Re: 1<sup>st</sup> Quarter 2021 Customer Migration Report

Dear Director Howland:

In its Order No. 24,714 – Order Approving Energy Service Rate in Docket DE 06-125, the Commission directed PSNH d/b/a Eversource Energy to provide monthly data regarding the migration of its customers to the competitive market on a quarterly basis. Enclosed for filing with the Commission is a Customer Migration Report for the 1<sup>st</sup> quarter of 2021. This report is being filed electronically with the Commission.

Please feel free to contact me if you have any questions regarding this matter.

Sincerely,

A handwritten signature in black ink that reads "Jennifer Ullram".

Jennifer Ullram  
Manager, NH Rates

JU:kd  
Enclosure  
cc: Service List (by electronic mail only)

**Eversource Energy - New Hampshire**  
**Migration of Customers To and From the Competitive Energy Supply Market**  
**2021 Quarter 1 Report**  
**to the New Hampshire Public Utilities Commission**

	Customers Receiving Energy Service From the Competitive Market			Retail Sales			
	(1)	(2)	(3)	(4)	(5)	(6)	(7)
	Number of Customers Not Billed for PSNH's Energy Service	Total Kilowatt-hours Delivered (KWH)	Estimated Demand at the Time of PSNH's System Peak Reported to the ISO-NE (KW)	Total Customers Taking Delivery Service	% of Customers Not Billed for PSNH's Energy Service as a % of Total Customers* Col (1) / Col (4)	Total KWH Delivered To All Customers (KWH)	%of Kilowatt-hours Not Billed for PSNH's Energy Service as a % of Total KWH Col (2) / Col (6)
<b>January</b>							
Residential	77,255	60,192,586		448,613	17.22%	329,347,416	18.28%
Small C&I Rate G	26,117	78,417,780		77,200	33.83%	141,084,024	55.58%
Medium C&I Rate GV	1,185	125,290,487		1,392	85.13%	136,671,958	91.67%
Large C&I Rate LG	106	85,054,061		119	89.08%	89,275,710	95.27%
Street Lighting	<u>372</u>	<u>827,617</u>		<u>750</u>	<u>49.60%</u>	<u>1,205,294</u>	<u>68.67%</u>
<b>Total</b>	<b>105,035</b>	<b>349,782,530</b>	<b>628,892</b>	<b>528,074</b>	<b>19.89%</b>	<b>697,584,403</b>	<b>50.14%</b>
<b>February</b>							
Residential	76,487	53,838,000		448,886	17.04%	302,668,602	17.79%
Small C&I Rate G	26,057	74,706,371		77,319	33.70%	136,041,143	54.91%
Medium C&I Rate GV	1,171	110,390,314		1,389	84.31%	121,249,950	91.04%
Large C&I Rate LG	106	83,037,455		121	87.60%	85,136,899	97.53%
Street Lighting	<u>380</u>	<u>689,597</u>		<u>742</u>	<u>51.21%</u>	<u>1,005,982</u>	<u>68.55%</u>
<b>Total</b>	<b>104,201</b>	<b>322,661,737</b>	<b>641,427</b>	<b>528,457</b>	<b>19.72%</b>	<b>646,102,576</b>	<b>49.94%</b>
<b>March</b>							
Residential	75,063	52,012,924		449,319	16.71%	297,592,295	17.48%
Small C&I Rate G	26,010	76,940,797		77,457	33.58%	139,901,380	55.00%
Medium C&I Rate GV	1,173	115,148,412		1,392	84.27%	126,176,941	91.26%
Large C&I Rate LG	106	89,772,561		119	89.08%	92,598,209	96.95%
Street Lighting	<u>375</u>	<u>621,932</u>		<u>741</u>	<u>50.61%</u>	<u>642,432</u>	<u>96.81%</u>
<b>Total</b>	<b>102,727</b>	<b>334,496,626</b>	<b>620,799</b>	<b>529,028</b>	<b>19.42%</b>	<b>656,911,257</b>	<b>50.92%</b>

\*\*"Total Customers" refers to all customers taking Delivery Service.