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October 15, 2020

Debra A. Howland  
Executive Director  
New Hampshire Public Utilities Commission  
21 S. Fruit Street, Suite 10  
Concord, NH 03301

Re: 3<sup>rd</sup> Quarter 2020 Customer Migration Report

Dear Director Howland:

In its Order No. 24,714 – Order Approving Energy Service Rate in Docket DE 06-125, the Commission directed PSNH d/b/a Eversource Energy to provide monthly data regarding the migration of its customers to the competitive market on a quarterly basis. Enclosed for filing with the Commission is a Customer Migration Report for the 3<sup>rd</sup> quarter of 2020. This report is being filed electronically with the Commission.

Please feel free to contact me if you have any questions regarding this matter.

Sincerely,

*Jennifer Ullram*

Jennifer Ullram  
Manager, NH Rates

JU:kd  
Enclosure  
cc: Service List (by electronic mail only)

**Eversource Energy - New Hampshire**  
**Migration of Customers To and From the Competitive Energy Supply Market**  
**2020 Quarter 3 Report**  
**to the New Hampshire Public Utilities Commission**

	Customers Receiving Energy Service From the Competitive Market			Retail Sales			
	(1)	(2)	(3)	(4)	(5)	(6)	(7)
	Number of Customers Not Billed for PSNH's Energy Service	Total Kilowatt-hours Delivered (KWH)	Estimated Demand at the Time of PSNH's System Peak Reported to the ISO-NE (KW)	Total Customers Taking Delivery Service	% of Customers Not Billed for PSNH's Energy Service as a % of Total Customers* Col (1) / Col (4)	Total KWH Delivered To All Customers (KWH)	%of Kilowatt-hours Not Billed for PSNH's Energy Service as a % of Total KWH Col (2) / Col (6)
<b>July</b>							
Residential	81,539	68,700,096		447,410	18.22%	346,990,473	19.80%
Small C&I Rate G	26,656	86,694,171		77,202	34.53%	151,236,317	57.32%
Medium C&I Rate GV	1,169	129,662,915		1,387	84.28%	140,727,539	92.14%
Large C&I Rate LG	108	104,112,274		119	90.76%	105,808,902	98.40%
Street Lighting	<u>373</u>	<u>494,515</u>		<u>765</u>	<u>48.76%</u>	<u>789,120</u>	<u>62.67%</u>
<b>Total</b>	<b>109,845</b>	<b>389,663,970</b>	<b>842,391</b>	<b>526,883</b>	<b>20.85%</b>	<b>745,552,351</b>	<b>52.27%</b>
<b>August</b>							
Residential	81,033	71,812,085		447,241	18.12%	364,713,419	19.69%
Small C&I Rate G	26,598	89,277,819		77,199	34.45%	156,608,707	57.01%
Medium C&I Rate GV	1,147	130,369,577		1,365	84.03%	141,187,933	92.34%
Large C&I Rate LG	99	95,272,969		111	89.19%	96,918,751	98.30%
Street Lighting	<u>374</u>	<u>548,843</u>		<u>753</u>	<u>49.67%</u>	<u>887,697</u>	<u>61.83%</u>
<b>Total</b>	<b>109,251</b>	<b>387,281,293</b>	<b>850,297</b>	<b>526,669</b>	<b>20.74%</b>	<b>760,316,506</b>	<b>50.94%</b>
<b>September</b>							
Residential	80,524	54,415,375		447,807	17.98%	278,678,808	19.53%
Small C&I Rate G	26,583	80,189,271		77,276	34.40%	138,456,742	57.92%
Medium C&I Rate GV	1,192	127,787,080		1,411	84.48%	138,661,755	92.16%
Large C&I Rate LG	115	107,809,400		126	91.27%	109,500,622	98.46%
Street Lighting	<u>368</u>	<u>621,362</u>		<u>749</u>	<u>49.13%</u>	<u>1,007,635</u>	<u>61.67%</u>
<b>Total</b>	<b>108,782</b>	<b>370,822,487</b>	<b>695,897</b>	<b>527,369</b>	<b>20.63%</b>	<b>666,305,562</b>	<b>55.65%</b>

\*\*"Total Customers" refers to all customers taking Delivery Service.