



780 N. Commercial Street, Manchester, NH 03101

Eversource Energy  
P.O. Box 330  
Manchester, NH 03105-0330  
(603) 634-2722

**Todd M. Bohan**  
Team Lead, NH Rates

E-Mail: [Todd.bohan@eversource.com](mailto:Todd.bohan@eversource.com)

October 10, 2019

Debra A. Howland  
Executive Director  
New Hampshire Public Utilities Commission  
21 S. Fruit Street, Suite 10  
Concord, NH 03301

Re: 3<sup>rd</sup> Quarter 2019 Customer Migration Report

Dear Ms. Howland:

In its Order No. 24,714 – Order Approving Energy Service Rate in Docket DE 06-125, the Commission directed PSNH d/b/a Eversource Energy to provide monthly data regarding the migration of its customers to the competitive market on a quarterly basis. Enclosed for filing with the Commission is a Customer Migration Report for the 3<sup>rd</sup> quarter of 2019. This report is being filed electronically with one paper copy being sent to the Commission.

Please feel free to contact me if you have any questions regarding this matter.

Sincerely,

*Todd M. Bohan*

Todd M. Bohan  
Team Lead, NH Rates

TMB:kd  
Enclosure  
cc: Service List (by electronic mail only)

**Eversource Energy - New Hampshire**  
**Migration of Customers To and From the Competitive Energy Supply Market**  
**2019 Quarter 3 Report**  
**to the New Hampshire Public Utilities Commission**

	Customers Receiving Energy Service From the Competitive Market			Retail Sales			
	(1)	(2)	(3)	(4)	(5)	(6)	(7)
	Number of Customers Not Billed for PSNH's Energy Service	Total Kilowatt-hours Delivered (KWH)	Estimated Demand at the Time of PSNH's System Peak Reported to the ISO-NE (KW)	Total Customers Taking Delivery Service	% of Customers Not Billed for PSNH's Energy Service as a % of Total Customers* Col (1) / Col (4)	Total KWH Delivered To All Customers (KWH)	%of Kilowatt-hours Not Billed for PSNH's Energy Service as a % of Total KWH Col (2) / Col (6)
<b>July</b>							
Residential	98,556	65,026,150		442,829	22.26%	288,587,656	22.53%
Small C&I Rate G	27,971	90,740,646		76,629	36.50%	152,495,886	59.50%
Medium C&I Rate GV	1,193	131,895,669		1,385	86.14%	142,511,700	92.55%
Large C&I Rate LG	110	100,384,013		123	89.43%	102,369,063	98.06%
Street Lighting	<u>385</u>	<u>505,512</u>		<u>770</u>	<u>50.00%</u>	<u>809,580</u>	<u>62.44%</u>
<b>Total</b>	<b>128,215</b>	<b>388,551,991</b>	<b>867,179</b>	<b>521,736</b>	<b>24.57%</b>	<b>686,773,885</b>	<b>56.58%</b>
<b>August</b>							
Residential	89,518	73,137,095		442,778	20.22%	327,420,628	22.34%
Small C&I Rate G	27,973	99,083,695		76,693	36.47%	166,918,230	59.36%
Medium C&I Rate GV	1,186	141,129,215		1,380	85.94%	152,863,070	92.32%
Large C&I Rate LG	115	111,271,770		127	90.55%	116,324,794	95.66%
Street Lighting	<u>385</u>	<u>562,152</u>		<u>768</u>	<u>50.13%</u>	<u>899,726</u>	<u>62.48%</u>
<b>Total</b>	<b>119,177</b>	<b>425,183,926</b>	<b>870,965</b>	<b>521,746</b>	<b>22.84%</b>	<b>764,426,448</b>	<b>55.62%</b>
<b>September</b>							
Residential	89,001	56,926,314		442,872	20.10%	256,204,989	22.22%
Small C&I Rate G	27,928	87,850,161		76,696	36.41%	146,637,695	59.91%
Medium C&I Rate GV	1,195	133,137,078		1,381	86.53%	143,293,281	92.91%
Large C&I Rate LG	111	105,628,798		122	90.98%	107,597,952	98.17%
Street Lighting	<u>384</u>	<u>653,832</u>		<u>770</u>	<u>49.87%</u>	<u>1,046,955</u>	<u>62.45%</u>
<b>Total</b>	<b>118,619</b>	<b>384,196,183</b>	<b>694,508</b>	<b>521,841</b>	<b>22.73%</b>	<b>654,780,872</b>	<b>58.68%</b>

\*\*Total Customers" refers to all customers taking Delivery Service.