

# Storm Safety Briefing

EVERSOURCE

Safety First and Always

## Storm Safety Message – September 3, 2021

### Pole Banner Requirements

- Application and removal of the pole banners and tags are the responsibility of each qualified crew. Only Eversource-approved pole banners and tags are used.
- Pole banners should be applied on the pole where the open device is located.
- Pole banners do not need to be applied from a bucket.
- A banner information tag must be completed and inserted into the pocket of the traditional pole banner or written directly on the banner when using the disposable banners.
- Multiple banners are allowed; however, an additional banner cannot be installed without first contacting the person who installed the original banner. Refer to the information tag or the banner for the contact name.
- If the contact person cannot be reached, call the supervisor listed on the tag or the banner. If neither the contact nor supervisor can be reached, contact the appropriate governing switching authority to remove the banner, for example the SOC or the local district if switching is decentralized.
- Qualified crews install the pole banners and information tags and they remain in place until the work is complete (for the day), all grounds have been removed, and all workers and equipment are in the clear.
- If a pole banner is applied at a work site, contact the person on the tag before starting any work.

⚡ ⚡ **Warning!** NEVER ENERGIZE A LINE WHEN A POLE BANNER IS STILL APPLIED AT AN ENERGY ISOLATION DEVICE!

### Three Part Communication

Effective three-part communication is essential to a safe and successful job. Three-part communication ensures that important messages are sent, received and confirmed, helping to eliminate confusion during critical work. It is the mutual understanding between two or more people about technical information related to proper operation or employee safety:

1. The message sender gets the attention of the message receiver.
2. The receiver repeats the message back to the sender for clarification or verification that it was understood as intended.
3. The sender acknowledges that the receiver heard and correctly understood the message.

Three-part communication helps clarify the intent of the conversation and job, allowing the message sender and receiver to confirm they're both clear with the plan or whether they need to discuss adjustments.



**IMPORTANT NOTICE:** Eversource personnel and vendors that encounter **leaking oil-filled equipment** are required to take **immediate action** and **provide correct details** to ensure compliance

#### Steps Must Include:

1. **Bag the equipment** and leave at the original location it was found
2. **Immediately report the spill:**
  - CT call Environmental Event room **888-957-7455**
  - MA/NH call System Dispatch/SOC
3. **Provide accurate and complete information** to the Environmental Event Room staff so the equipment can be quickly located and addressed
  - a. Street address referencing nearest house number or cross street
  - b. Pole Number
  - c. Town
4. Leaking equipment **should not be moved or transported** from its original location
5. If leaking equipment has caused a spill, be prepared to provide additional information:
  - a. Estimated quantity of oil released
  - b. Impacted surfaces
  - c. Presence of PCB data on the transformer (nameplate/sticker)
  - d. If the area is safe/accessible for our spill cleanup vendor

## The Job is Not Done Until We All Go Home Safely!

### Key Safety Contacts

CT: Jim Millsbaugh, 860-919-6785

MA: Ben Sheehan, 617-610-4812

NH: Chris Stock, 603-930-4548

Gas Ops: Joe Fulliero, 603-634-3251

Gas Engineering: Keith Kraft, 603-540-5291

Corporate Safety: Anne Aughinbaugh, 860-977-1216