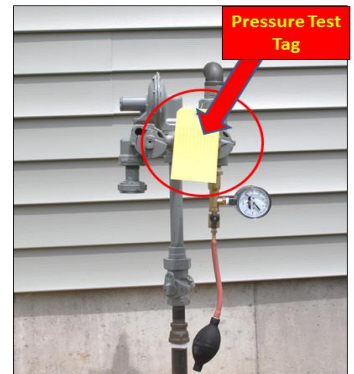


As we move forward in the customer connection process, we need your help prior to the installation of the natural gas meter. Certain requirements are the responsibility of the customer and the below information helps to describe the next steps you need to complete before the installation of the gas meter.

Requirements for a Proper Meter Set Installation

1. Have a licensed plumber pressure test your gas lines
 - The gas lines require a pressure test to be performed by your licensed plumber on your new interior gas piping
 - A pressure test of the new interior gas piping must be performed by your licensed plumber and approved by a City/Town inspector.
 - The inspector will affix a pressure test “tag” (City/Town Inspector tag) to the new piping or the City/Town plumbing Inspector will notify Eversource of the successful air test completion
2. Have your gas equipment connected and ready to be turned on
 - There must be safe access to the gas equipment
 - The gas equipment must be connected to a permanent power source
 - For gas heating equipment, please be sure thermostats are installed and operational
 - Hot water boilers/water heaters must contain appropriate water levels
 - For Massachusetts customers only, a hard-wired or battery operated carbon monoxide detector must be installed
 - Equipment must be properly vented
3. For locations with multiple meters
 - If you have more than one meter at your location, clearly mark the associated unit/apartment numbers on the outside bracket with permanent metal tags or permanent markings on the gas piping.



Once the above requirements have been completed, please contact your Sales Fulfillment Associates so that we can schedule an appointment to install your new meter. Please provide Eversource 24 hours advance notice. Our Sales Fulfillment Associates are available Monday through Friday during regular business hours to schedule your appointment or answer any questions you may have.

Thank you for choosing Eversource!