

Key Safety Message: COVID-19 Six New COVID-19 Symptoms

As we monitor Centers for Disease Control (CDC) recommendations, six new symptoms were recently issued that may indicate a person could have the disease caused by the COVID-19 coronavirus.

Weather Forecast for 5/1/20: Cloudy with showers and temperatures in the low 60s across most of the Eversource service territory.

New COVID-19 Symptoms

The CDC has consistently reported that a fever, cough and shortness of breath are the initial indicators of COVID-19 infection.

The CDC has now added six more conditions that may come with the coronavirus:

- Chills
- Repeated shaking with chills
- Muscle pain
- Headache
- Sore throat
- Loss of taste or smell

Typically, individuals requesting a test must first show signs or symptoms of COVID-19 to be tested. The above expanded symptoms list could prove to be important due to a limited number of testing sites and kits available.

Emergency warning signs for COVID-19 on top of the routine symptoms are:

- Trouble breathing
- Persistent pain or pressure in the chest
- Confusion or inability to arouse
- Bluish lips or face

The CDC recommends that anyone experiencing these enhanced symptoms should **seek medical attention immediately**.

IMPORTANT REMINDER: Eversource has **ZERO TOLERANCE** for employees reporting to work when sick. Our HRConnect team has recently seen a pattern of employees calling out sick after not feeling well (and being at work) for a few days. During these unprecedented times, it is imperative that we all do our part. If you are sick, stay home. If you feel sick, go home.

New Hours for HRConnect Phone Line

Beginning Saturday, May 2, the hours of operation for the HRConnect phone line at **800-841-8684** will change. Saturday and Sunday, representatives will be available from noon - 5 p.m. and Monday through Friday, from 7 a.m. – 5 p.m. Calls received on Saturday or Sunday morning will be returned that afternoon. Any calls received after hours will be returned the next day.

REMINDER: If you are not feeling well or a member of your household is sick, call your supervisor. After you've called your supervisor, call HRConnect at **800-841-8684**.

Thank you for your commitment to Safety First and Always

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