

Key Safety Message: Reminders for Week No. 3 of COVID-19 Response

Our nature in the utility business is to respond quickly and efficiently during an outage event. The coronavirus emergency is a new type of response, one where we need to be diligent about our new practices for working safely.

Weather Forecast for 4/1/20: Partly cloudy with temperatures in the upper 40s to low 50s across most of the Eversource service territory.

Our “New Normal”

In the past, Safety issued these daily briefings when we’re in emergency mode to restore power to hundreds of thousands of our customers. Then, the following day, the numbers would start coming down, due to our hard work restoring the system. Now we’re into the third week of the COVID-19 response, and the confirmed cases across the country and Northeast are continuously on the increase. These numbers are not coming down.

**SEVEN
SIMPLE
STEPS!**

In the utility business, we are quick to find solutions. But this pandemic is unprecedented, and we are all still looking for solutions to stop the spread. This is a different response than during storm events. We need to do everything we can to ensure our own safety, along with that of our families and our customers.

Practicing these seven simple steps is essential:

- 1. IF SICK:** Stay home! (Call your supervisor, then HRConnect at 800-841-8684.)
- 2. HANDS:** Wash them often, for at least 20 seconds.
- 3. ELBOW:** Cough into it. (But if you’re coughing, should you really be at work?)
- 4. FACE:** Don’t touch it. This is the main entry point for the virus.
- 5. SPACE:** Keep 6 feet away from each other. This greatly reduces exposure and risk.
- 6. STAY HOME:** Avoid unnecessary trips out. Get enough supplies for a week or two.
- 7. NO HAND-SHAKING:** Believe it or not, people still want to shake hands. Resist the urge.

Reminder: If you are not feeling well or a member of your household is sick, call your supervisor. After you’ve called your supervisor, call HRConnect at 800-841-8684.

Thank you for your commitment to Safety First and Always

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