

When Severe Weather Hits, We're on It

Have you ever wondered what goes into a power restoration? A new animated video outlines the process. Check it out by visiting [Eversource.com/restoration-process](https://www.eversource.com/restoration-process). The video explains the many aspects of restoration — such as the role of damage assessors and what goes into providing estimated times of restoration after major storms.

The video also outlines the steps taken during a large power restoration effort, including:



- ✓ **Assessing** damage
- ✓ **Prioritizing** outages impacting the most customers
- ✓ **Monitoring** critical facilities like hospitals and fire stations
- ✓ **Sharing** restoration times
- ✓ **Repairing** damage, such as a broken pole or damaged transformer

At Eversource, when responding to storms, we work day and night until your power is back on. Learn more at [Eversource.com/restoration-process](https://www.eversource.com/restoration-process).

Spotlight on Savings: \$22,000 a Year



The Mountain View Grand Resort, situated in the White Mountains of New Hampshire, is an iconic destination with high operating costs. Working with Eversource, the resort completed more than 10 energy-saving projects, which are estimated to save the resort \$22,000 in annual energy costs.

“ We are now working together to implement a multi-year plan to get the most out of our new building envelope and HVAC [heating, ventilation and air conditioning] design and make Mountain View Grand as energy-efficient and environmentally-friendly as possible.”

— **Christopher Diego**, Mountain View Grand Resort and Spa managing director

You can lower your energy costs, too. Visit [Eversource.com/home-savings](https://www.eversource.com/home-savings) to get started.

Celebrating our Environment

From our industry-leading goal of being carbon neutral by 2030 to our leadership advancing clean energy — we're committed to environmental stewardship. On World Environment Day, Earth Day, Arbor Day and all year round, our employees enjoy taking time to care for Mother Earth. This spring season, the Eversource team cleaned up neighborhoods, local parks and riverways during our week-long Earth Day volunteer event, and recognized Arbor Day by planting trees and donating 2,000 saplings.

Eversource Arborist Ian Farley plants a Flowering Dogwood tree at Amherst Elementary School with school Principal Thomas Adamakos and Mayor Jim Donchess in Nashua.





Save with ENERGY STAR®

When you buy an appliance, there are two costs to consider: the purchase price and the cost to use it. ENERGY STAR certified appliances have a cost-to-run tag, so you'll know your potential savings upfront. Your energy costs can be up to 50% less than other standard models.



What does the ENERGY STAR label mean?

ENERGY STAR certified products meet strict federal energy efficiency requirements without sacrificing performance or design. You'll find this label on over 50 kinds of products, such as light bulbs, refrigerators, televisions, windows and more.

Incentives, like a **\$500 rebate** for qualifying pool pumps, are also available. Learn more on the Save Money & Energy section of **Eversource.com**.

Stay Safe Around Eversource Work Zones

June is National Safety Month. As the weather gets warmer, there will be more Eversource crews conducting important work to our infrastructure.

For your safety and that of our workers, it's important to recognize Eversource work zones while driving so you can respond to warnings and traffic patterns and pass through safely. Eversource crews set up safety cones and signage ahead of projects that alert you to approach the work zone with caution.

Crews also communicate with municipal traffic control personnel to manage traffic flow and let them know about any changes to the work zone setup. Our workers wear high-visibility reflective apparel. Please be alert for them. If you happen to see our workers in your neighborhood, please wave rather than approach them. We continue to practice physical distancing during this pandemic to ensure everyone's safety.

For more safety tips visit the Safety section of **Eversource.com**.



Say Goodbye to Electric Vehicle Range Anxiety

To provide drivers with effective and convenient charging options for long-distance electric vehicle (EV) travel, Eversource is joining the Electric Highway Coalition. The coalition will advance clean energy by enabling EV drivers' access to uninterrupted travel across major regions of the country. The coalition is creating an organized network of chargers along major highways.

At the same time, Eversource is deploying one of the largest EV charging programs in the nation. We're rapidly advancing to our goal of providing 3,500 charging ports across Massachusetts, and we're seeking regulatory and state approval for EV programs in Connecticut and New Hampshire.

Our program and this coalition will play vital roles in reducing carbon emissions across the region. To learn more about Eversource's commitment to sustainability go to **Eversource.com/sustainability**.



Are There Programs to Help Me Pay My Bill?

If you're having trouble paying your utility bill or rent due to COVID-19, you may be eligible to receive assistance from the New Hampshire Emergency Rental Assistance Program. Apply online at **CAPNH.org** or call 211.

Stay connected on:



EVERSOURCE

We're there when you need us.