

Changes to your Stranded Cost Recovery Charge

The New Hampshire Public Utilities Commission has approved adjustments to Eversource's Stranded Cost Recovery Charges effective February 1, 2020. The overall average retail rate has decreased from 1.380 to 0.880 cents per kilowatt hour. The specific charges pertaining to your rate class can be found on your electric bill or by viewing Eversource's Summary of Electric Rates, which can be found by going to the My Account section on Eversource.com and then clicking on About My Bill and Rates and Tariffs.

Included in the Stranded Cost Recovery Charge is a credit from revenue associated with the Regional Greenhouse Gas Initiative (RGGI) – a program designed to help our environment by reducing emissions of carbon dioxide from fossil fuel power plants while maintaining electricity affordability and reliability. As an Eversource customer, a portion of the revenue the state receives through RGGI from the sale of carbon emission allowances is refunded to you in the form of a credit included in the Stranded Cost Recovery Charge rate.

Payment Help for Income-Eligible Customers

EVERSOURCE

The New Hampshire Electric Assistance Program (EAP), a service of Eversource and the other New Hampshire electric energy companies, helps income-eligible customers pay their bill every month by offering a discount based on household income. The level of discount depends on household income, household size, and electricity usage. Residential customers may apply or verify eligibility by contacting their local Community Action Agency, located throughout the state.

More information is available on [Eversource.com](https://www.eversource.com) by clicking on My Account, then Billing & Payments and Help Me Pay My Bill.