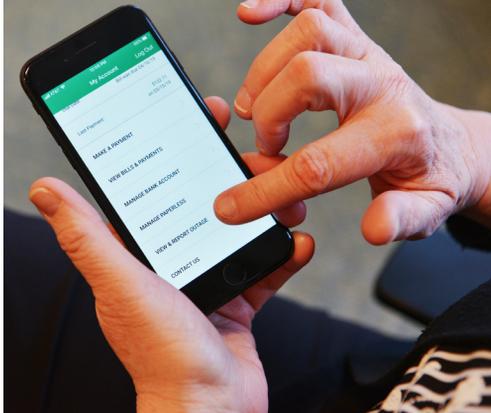


Customer Update

EVERSOURCE

Eversource's New Mobile App

At Eversource, we're always working to serve you better. Our new free mobile app for Apple and Android phones makes it easier than ever to manage your Eversource account right from your smartphone.



The app provides convenient access to these features, all while on the go:

- View and pay your bill (by bank account)
- View up to 12 months of past bills and payments
- View up to two months of scheduled payments
- Link and manage multiple billing accounts
- Enroll or unenroll in Paperless Billing
- Report or check an electric outage
- View the outage map
- Contact Customer Service

The app is available now in the [Apple App Store](#) or [Google Play](#). Download and try it today.

Important Safety Reminders

Make sure you and your family stay safe by following these important tips:

- State law requires that you or your contractor contact Dig Safe at **8-1-1** at least 72 business hours before doing any digging. 
- Stay far away from downed power lines and anything near them. Report a downed line to Eversource at **800-622-7764**.
- If you smell natural gas make sure to leave the building immediately and call 911 or your local gas utility.
- Eversource employees always carry a photo ID and most of our field employees drive a company vehicle. If you believe somebody is falsely claiming to be an Eversource employee, report the scam incident immediately to your local police.

Visit the Safety section of [Eversource.com](#) for more electric and gas safety tips.

We're Empowering Your Communities Through Volunteerism

All year long, Eversource employees are serving your neighborhoods where we work and live, helping to build stronger New



Hampshire communities through employee volunteerism and financial contributions to valuable nonprofit organizations. We're proud of our ongoing support of New Hampshire military veterans, including the recent Veterans Count Radiothon where Eversource volunteers helped raise more than \$153,000 for veterans and their families. Our employees were also among the nearly 130 participants who braved the cold and wind at the annual WayPoint SleepOut that helped raise more than \$330,000 in support of aid to New Hampshire's homeless youth. And, as part of our commitment to a clean energy future, a team of our employees volunteered this spring to beautify historic Stark Park in downtown Manchester. Learn more about how we're in your communities by visiting [Eversource.com](https://www.eversource.com), then click on About and then Community.



Get the readiness information you need by visiting the *Outages & Storms* section of [Eversource.com](https://www.eversource.com) and clicking *Storm Preparedness*.

Stay Cool and Save This Summer

As the weather heats up and you look for ways to stay cool this summer, consider taking advantage of the money-saving rebates Eversource offers on energy-efficient cooling systems, like heat pumps.



In the summer, heat pumps keep you cool by removing hot air from your home. They also use much less energy than traditional cooling systems, helping to keep your home comfortable while you save money and energy.

Don't think a heat pump is right for you? We provide rebates on other cooling options, connecting you to the best solution for your home.

Visit the Save Money and Energy section of [Eversource.com](https://www.eversource.com) to learn more about the rebates offered on energy-efficient products.

EVERSOURCE

Stay Connected to
Eversource on

