



**smell.**  
**leave.**  
**tell.**

## Recognize a gas leak. Keep yourself safe.

Smell rotten eggs in your home or at work? It could be a gas leak. And the first thing to do is to leave the area, then call 911.

### HOW TO detect gas:

#### SMELL IT.

Natural gas is colorless and odorless. A distinctive, pungent odor, similar to rotten eggs, is added for quick recognition.

#### SEE IT.

You may see a white cloud, mist, fog, bubbles in standing water or blowing dust. You may also see vegetation that appears to be dead or dying for no apparent reason.

#### HEAR IT.

You may hear unusual noises like roaring, hissing or whistling.

### IF YOU detect gas:

- **LEAVE THE AREA** immediately and move to a safe environment.
- **CALL 911** immediately or Eversource at 800-592-2000.
- **DO NOT** smoke or operate electrical switches, appliances, cell phones or land lines. These items may produce a spark that can ignite the gas and cause an explosion.
- **DO NOT** assume someone else will report the condition.
- **PROVIDE** the exact location, including cross streets.
- **LET US KNOW** if digging activities are going on in the area.

**together**  
**we can be**  
**gas-safety**  
**prepared.**

**EVERSOURCE**

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31095-I-0704

# Locate Your Gas Meter and Vents

Eversource is always working to keep you safe. Now is the perfect time to locate and mark the natural gas meter and heating system vents on your property. This will help you find them before they become snow-covered. It's important that they're not blocked by snow and ice during the winter — preventing the accumulation of carbon monoxide in your home.

To locate your vents, start at your boiler or furnace system. If the boiler or furnace has an aluminum pipe coming from the back, then most likely it vents out of your chimney. However, if you have two plastic PVC pipes coming off the top of your equipment, follow them to see where they exit the building. Once you locate the outside vents and meter, mark their location with stakes.



## Year-round safety tips:

- *Check house gutters for drips and leaks that could result in dangerous icicles and damage to your natural gas meter or vent pipe.*
- *Keep meters and vents free from leaves, mulch and snow. Carefully rake or shovel around your meter to avoid damaging it. Do not shovel snow up against the meter or vent pipe. After clearing snow from your roof, double-check to make sure your meter and vents are clear.*
- *Always maintain a clear path to the meter so Eversource employees and first responders can access it in an emergency.*

**Important information! Please have translated.  
Informations importantes! Prière de les traduire.  
¡Información importante! Por favor pídale traducir.  
Informações importantes! Favor mandar traduzir.  
Informazioni importanti! Farle tradurre.  
Ważna informacja! Prosimy postarać się o jej przekład.  
Thông tin quan trọng! Xin nhờ người phiên dịch thông tin này.**

**重要資訊! 請翻譯。  
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**Enfòmasyon enpòtan!  
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