

## When Severe Weather Hits, We're on It

Have you ever wondered what goes into a power restoration? A new animated video outlines the process. Check it out by visiting [Eversource.com/restoration-process](https://www.eversource.com/restoration-process). The video explains the many aspects of restoration — such as the role of damage assessors and what goes into providing estimated times of restoration after major storms.

The video also outlines the steps taken during a large power restoration effort, including:



- ✓ **Assessing** damage
- ✓ **Prioritizing** outages impacting the most customers
- ✓ **Monitoring** critical facilities like hospitals and fire stations
- ✓ **Sharing** restoration times
- ✓ **Repairing** damage, such as a broken pole or damaged transformer

At Eversource, when responding to storms, we work day and night until your power is back on. Learn more at [Eversource.com/restoration-process](https://www.eversource.com/restoration-process).

## Spotlight on Savings: \$155 a Year

Like many New England homes, Angel B's 1960's Gabriel colonial in Sherburne Falls, Massachusetts was too hot in the summer and too cold in the winter. She contacted Eversource to help her stay comfortable. During her no-cost virtual Home Energy Assessment, an energy specialist provided her with specific recommendations to make her home more comfortable year-round by increasing its insulation levels.

“ *I can tell a difference in the comfort in the home. It's a great program to help people make their houses more efficient so they can save money.* ”

With the help of an Eversource incentive, she had the insulation installed with a few other improvements for home comfort. It's estimated she will now save \$155 annually on energy costs.

To sign up for your own no-cost virtual Home Energy Assessment, visit [Eversource.com/home-savings](https://www.eversource.com/home-savings). Cape Cod residents should visit [CapeLightCompact.org](https://www.capelightcompact.org).

## Celebrating our Environment

From our industry-leading goal of being carbon neutral by 2030 to our leadership advancing clean energy — we're committed to environmental stewardship.

On World Environment Day, Earth Day, Arbor Day and all year round, our employees enjoy taking time to care for Mother Earth. This spring season, the Eversource team cleaned up neighborhoods, local parks and riverways during our week-long Earth Day volunteer event, and recognized Arbor Day by planting trees and donating 2,000 saplings.



Eversource arborists celebrated Arbor Day by planting trees with students at Country Elementary School in Weston.

## Enjoy the Savings of Efficient Hot Water

If your water heater isn't producing enough hot water or is leaking, it may be time for a replacement.



Water heaters are the second biggest energy-user in most homes, so switching to a more efficient model can mean big savings. Certain high efficiency models can save you up to 30% in energy use.

### Options for every home

Rebates up to \$800 are available for models of every fuel type.

Visit the Save Money & Energy section on **Eversource.com** or speak with your contractor to learn more.

Cape Cod residents should visit **CapeLightCompact.org**.

## Stay Safe Around Eversource Work Zones

June is National Safety Month. As the weather gets warmer, there will be more Eversource crews conducting important work to our infrastructure.

For your safety and that of our workers, it's important to recognize Eversource work zones while driving so you can respond to warnings and traffic patterns and pass through safely. Eversource crews set up safety cones and signage ahead of projects that alert you to approach the work zone with caution.

Crews also communicate with municipal traffic control personnel to manage traffic flow and let them know about any changes to the work zone setup. Our workers wear high-visibility reflective apparel. Please be alert for them. If you happen to see our workers in your neighborhood, please wave rather than approach them. We continue to practice physical distancing during this pandemic to ensure everyone's safety.

For more safety tips visit the Safety section of **Eversource.com**.



## Call Before you Dig: It's Free and Keeps you Safe!

As you are preparing for your summer planting or outdoor improvement projects, remember to always call before you dig. Every digging project — big or small — requires a call to DigSafe at 811.

Whether you are planting a tree yourself or hiring a contractor to install a fence, you need to call 811 at least three business days in advance so we can come out and check your pre-marked area for underground lines. A damaged pipe can cause safety hazards and service disruptions to you and your neighborhood and potentially result in expensive repairs.

Always contact DigSafe at 811 before you dig — it's smart, it's free and it's the law. Go to **Eversource.com** or **DigSafe.com** for more information.



### Changes Coming to Your Bill.

Adjustments to some of the electric rates on your monthly bill will take place soon. The state's public utility commission reviews and approves all adjustments before they go into effect. Look for updates on your next bill or by visiting **Eversource.com/Understand-My-Bill**.

Stay connected on:



**EVERSOURCE**

*We're there when you need us.*