

How to Recognize a Natural Gas Leak — IT'S EASY!

Smell it. Natural gas is colorless and odorless. To make leak detection quick and easy, a harmless, non-toxic— but very unpleasant— odorant called “mercaptan” is added, which *smells similar to rotten eggs or sulfur.*

See it. You may see a white cloud, mist, fog, bubbles in standing water, blowing dust, or see vegetation that appears to be dead or dying for no apparent reason.

Hear it. You may hear unusual noises like roaring, hissing or whistling.

What To Do When You Detect a Gas Leak

smell. leave. tell.



- **Leave** the area immediately and move to a safe place away from the suspected leak.
- Once in a safe environment, dial **9-1-1** immediately and then report the emergency to Eversource at **800-592-2000**.
- **DO NOT** smoke or operate electrical switches, appliances, cell phones and land lines. These items may produce a spark that can ignite the gas and cause an explosion.
- **DO NOT** assume someone else will report the condition.
- Provide emergency responders and Eversource with the **exact location**, including cross streets of the suspected leak.
- **Let us know** if digging activities are going on in the area.

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