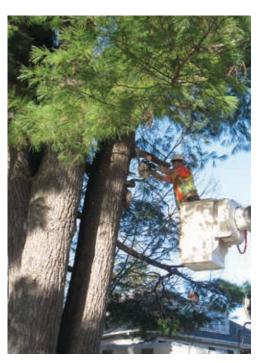
# customer Update))

## **EVERSURCE**

June 2023

# **Improving Reliability with Tree Trimming**



When the power goes out during a storm, it's most often caused by trees falling on power equipment — and with the changing climate driving more frequent severe weather, tree trimming and removal near overhead lines is imperative to help fortify the electric system. That's why our arborists work year-round developing and implementing a maintenance program to enhance system reliability.

Every year, Eversource trims or removes trees near overhead power lines in Massachusetts. This year, we're investing \$41 million in tree management as part of a continuing goal to balance the need for electric reliability with the natural beauty that your community values.

We know you count us on to deliver reliable

power to your neighborhood every day. That is why we take these proactive steps before severe weather strikes. To learn more about how our vegetation management improves system reliability visit **eversource.com/vegetation**.

## **Warm Weather is Here!**

Implement the below to see the benefits of energy efficiency:

- On sunny days, keep curtains and shades on south-facing windows open to allow sunlight to warm your home.
- Instead of using a clothes dryer, hang laundry outside to dry. If that's not an option, consider using an ENERGY STAR® certified model.
- Ensure your home has been weatherized through the sealing of leaks and drafts to reduce allergens and save up to 20% per year on energy costs.
- Fire up the grill and cook outside instead of using your stove top or oven.



# Shopping for an **Energy Supplier**

Summer weather is here and as temperatures rise so does our electric use. We want to remind you that you have the option to compare different energy supply rates offered by licensed energy suppliers in our region, or to purchase your energy from Eversource.

#### What to know

If you choose a third-party supplier, your energy bill will still come from Eversource with your chosen energy supplier and current supply rate both listed. Your supply charge is driven by the amount of energy you use each month multiplied by the supply rate.

# What to ask when shopping

- What is the length of the contract I'm entering?
- Will my supply rate change over time, or stay the same?

#### Want to switch?

Learn more about your supplier options and what to consider before switching by reviewing ways to manage your energy costs at **Eversource.com/price**.

Visit **eversource.com/warm-weather-savings** for more ways to reduce energy use.

# customer Update))

### Improve Home Comfort with a **Heat Pump**



If you're looking for an efficient way to stay comfortable, consider a heat pump. Heat pumps are a clean, flexible home heating solution available for homes with or without ductwork.

Because they are up to 400% more efficient, a heat pump can cool your home in the summer and heat your home in the winter, all while lowering greenhouse gas emissions.

Kick back in a more comfortable home with a heat pump and you may qualify for rebates up to \$16,000.

Visit eversource.com/ **heat-pumps** for more details.

**Budget Billing** helps you smooth seasonal spikes in energy bills by setting a fixed payment amount each month based on your average annual usage. Sign up today at

Eversource.com/budget-billing.

Stay connected on:











### **Supporting STEM Education with Massachusetts Science and Engineering Fair**

In line with our commitment to build the next generation of scientists and engineers, we're proud to sponsor the Massachusetts Science and Engineering Fair (MSEF) and its statewide high school event. Through MSEF, thousands of students develop independent research projects, working closely with their teachers and professionals in the field. Students practice critical thinking, trial and error and presentation skills and the top students showcase their projects at the final statewide fair.

Our employees volunteered as support and expert judges for this year's fair. We also introduced the first Eversource Sustainability Award to one talented student. Our sustainability team developed the criteria for this award to align with our dedication to responsible environmental, social and governance initiatives. In addition to being honored as the award winner with a \$500 cash prize, the student can share their project with Eversource employees.

Visit eversource.com/community-support to learn more about our programs, events and partnerships to improve the neighborhoods where we live and work.



Natural gas is safe and reliable when used properly. Knowing how to recognize the signs of a gas leak can help you to be prepared in case of an emergency.

1. SMELL 2.LEAVE Similar to

then Eversource



rotten eggs





How to recognize a gas leak:

- Smell it. You will smell a distinctive, pungent odor, similar to rotten eggs.
- See it. You may see a white cloud, mist, fog, bubbles in standing water or blowing dust. You may also see vegetation that appears to be dead or dying for no apparent reason.
- Hear it. You may hear unusual noises like roaring, hissing or whistling.

If you detect a gas leak:

- Leave the area immediately and move to a safe environment.
- Call **911** immediately and then call Eversource at **800-592-2000**.
- Do not smoke or operate electrical switches, appliances, cell phones and land lines. These items may produce a spark that can ignite the gas and cause an explosion.
- Do not assume someone else will report the condition.
- Provide the exact location, including cross streets.
- Let us know if digging activities are going on in the area.

