

✓ **GASSAFETY**

Natural gas is safe and reliable when used properly. Knowing how to recognize the signs of a gas leak can help you to be prepared in case of an emergency.

How to recognize a gas leak:

- **Smell it.** You will smell a distinctive, pungent odor, similar to rotten eggs.
- **See it.** You may see a white cloud, mist, fog, bubbles in standing water or blowing dust. You may also see vegetation that appears to be dead or dying for no apparent reason.
- **Hear it.** You may hear unusual noises like roaring, hissing or whistling.

If you detect a gas leak:

- Leave the area immediately and move to a safe environment.
- Call **911** immediately and then call Eversource at **800-525-8222**.
- Do not smoke or operate electrical switches, appliances, cell phones and land lines. These items may produce a spark that can ignite the gas and cause an explosion.
- Do not assume someone else will report the condition.
- Provide the exact location, including cross streets.
- Let us know if digging activities are going on in the area.

## Warm Weather is Here!

Implement the below to see the benefits of energy efficiency:

- On sunny days, keep curtains and shades on south-facing windows open to allow sunlight to warm your home.
- Lower your water heater's temperature by adjusting the dial. Set it at a maximum of 120 degrees to lower energy use without sacrificing comfort.
- Ensure your home has been weatherized through the sealing of leaks and drafts to reduce allergens and save up to 20% per year on energy costs.
- Fire up the grill and cook outside instead of using your stove top or oven.



Visit [eversource.com/warm-weather-savings](https://www.eversource.com/warm-weather-savings) for more ways to reduce energy use.

### 1. SMELL      2. LEAVE      3. TELL

Similar to rotten eggs

Move to a safe environment

Call 9-1-1 and then Eversource



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## Carbon Monoxide Safety Saves Lives

Did you know your heating system can produce carbon monoxide if it is not working properly or is inadequately vented?



Carbon monoxide is odorless, colorless and tasteless — but toxic. Signs can include stuffy, stale or smelly air, very high humidity or soot coming from a fireplace or heating system.

Typical symptoms of carbon monoxide poisoning include headaches, dizziness, nausea, unclear thinking, shortness of breath, weakness, vision problems and loss of muscle control.

If you suspect carbon monoxide: Alert your family, employees or co-workers and exit the building immediately, then call 911 to notify your local fire department. Learn more about carbon monoxide poisoning at [eversource.com/safety](https://www.eversource.com/safety).

## Lower Energy Use by Upgrading your Home's Heating



When it comes time to replace your natural gas boiler or furnace, speak to a licensed contractor to find a high-efficiency option suitable for your home.

Rebates up to **\$2,000** are now available for the purchase of eligible ENERGY STAR® certified equipment when moving from non-condensing to condensing equipment. Pre-verify eligibility of your noncondensing equipment through a quick virtual or in-person visit.



Get started at: **eversource.com/home-savings** or speak with your contractor to learn more.

## Supporting STEM Education with Massachusetts Science and Engineering Fair

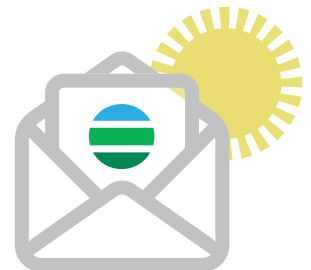
In line with our commitment to build the next generation of scientists and engineers, we're proud to sponsor the Massachusetts Science and Engineering Fair (MSEF) and its statewide high school event. Through MSEF, thousands of students develop independent research projects, working closely with their teachers and professionals in the field. Students practice critical thinking, trial and error and presentation skills and the top students showcase their projects at the final statewide fair.

Our employees volunteered as support and expert judges for this year's fair. We also introduced the first Eversource Sustainability Award to one talented student. Our sustainability team developed the criteria for this award to align with our dedication to responsible environmental, social and governance initiatives. In addition to being honored as the award winner with a \$500 cash prize, the student can share their project with Eversource employees.

Visit **eversource.com/community-support** to learn more about our programs, events and partnerships to improve the neighborhoods where we live and work.

## Managing Summer Bills

We know that volatile energy prices remain challenging. We remain committed to helping you manage your energy costs with programs to help you pay and lower your bill.



Consider:

- Enrolling in **Budget Billing**, to help even out seasonal spikes in your energy bill due to heating and cooling costs. A fixed payment amount is set each month based on your average annual usage. Sign up today at **eversource.com/budget-billing**.
- Taking advantage of energy efficiency tips, tools and programs to help lower your energy use at **eversource.com/home-savings**.

### We also have programs to help you pay your bill, including:

- **Discount Rate** for customers with a household income that meets eligibility requirements.
- **Flexible Payment Plans** to help you pay off a balance over a period of time and help prevent service interruption.
- **Residential Arrearage Management Program** for income-eligible customers to eliminate a balance in as little as 12 months with on-time payments.

Learn more about programs to help manage your bill at **eversource.com/billhelp**.

Stay connected on:



**EVERSOURCE**

*We're there  
when you need us.*