



Check the table inside to see if you qualify for assistance under this program.

Currently the maximum benefit level is \$710 for the utility heating.

assistance you may receive will vary according to your total household income before taxes.

is available to help pay a portion of heating bills for eligible households. The amount of

The Massachusetts Low Income Home Energy Assistance Program (Fuel Assistance)

You may qualify for help to pay your heating bill.

For further information please contact the appropriate agency below.

Town	Agency	Phone Number
Berlin, Bolton	New England Farm Workers Council	978-342-4520
Acushnet, Dartmouth, Fairhaven, Marion, Mattapoisett, New Bedford, Rochester	People Acting in Community Endeavors, Inc.	508-999-9920
Milton	Quincy Community Action Programs	617-479-8181
Canton, Dedham, Norfolk, Needham, Sharon, Walpole, Westwood	Self-Help, Inc.	508-588-5440
Acton, Ashland, Bellingham, Dover, Framingham, Grafton, Holliston, Hopedale, Hopkinton, Hudson, Lincoln, Marlborough, Maynard, Medfield, Medway, Mendon, Milford, Millis, Millville, Natick, Northborough, Northbridge, Sherborn, Shrewsbury, Southborough, Stow, Sudbury, Wayland, Westborough, Weston, Upton, Uxbridge	South Middlesex Opportunity Council, Inc.	508-620-1230 (Framingham) 800-286-6776 (Toll-free outside Framingham)
Barnstable, Bourne, Brewster, Carver, Chatham, Chilmark, Dennis, Duxbury, Eastham, Edgartown, Falmouth, Aquinnah, Harwich, Kingston, Marshfield, Mashpee, Oak Bluffs, Orleans, Pembroke, Plymouth, Plympton, Provincetown, Sandwich, Tisbury, Truro, Wareham, Wellfleet, West Tisbury, Yarmouth	South Shore Community Action Council, Inc.	877-383-5243 (Toll-free) 508-778-0870 (Hyannis) 508-746-6707 (Plymouth)
Stoneham, Winchester, Woburn	Action for Boston Community Develop., Inc	781-322-6284
Auburn, Boylston, Holden, Leicester, Millbury, Sutton, West Boylston, Worcester	Worcester Community Action Council, Inc.	508-754-1176

Income Eligibility Levels

Your household's total gross annual income cannot exceed the following limits established by the Department of Health and Human Services.

Assistance recipients qualify for Eversource's Discount Rate, and Eversource offers the New Start program to our customers who are experiencing difficulties paying their utility bills. If your income falls within 60 percent of the State Median Income level, you may be eligible to participate. Please call 866-315-2496 for more information. You may also inquire about these programs when applying for Fuel Assistance.

Household Size	Maximum Annual Income	Household Size	Maximum Annual Income
1	\$37,360	5	\$83,341
2	\$48,855	6	\$94,837
3	\$60,351	7	\$96,992
4	\$71,846	8	\$99,147

Contact the appropriate agency listed below for more information about benefit levels including information for households with over 8 people. Eligibility levels are subject to change.

How do I apply?

Contact the agency which administers this program in your city or town – a list appears below and continues on the back of this brochure. Please be prepared to provide proof of income and your most recent heating bill.

Please note, if you have already applied this year, or are currently receiving Fuel Assistance, there is no need to apply again.

How does the program work?

When you apply, the agency handling the energy assistance program for your city or town will notify Eversource of your eligibility. If your heating bill exceeds the amount of assistance received, please call Eversource to discuss a payment arrangement for the balance.

What if I am not eligible?

Households of limited income who may not be eligible for Fuel Assistance can contact the Good Neighbor Energy Fund at 800-334-3047, beginning December 1, 2019. Additional assistance may be available through local fuel funds, city or town halls, churches, and other charitable organizations.

Visit MassSave.com or call 866-527-7283 for information about energy efficiency programs for low-income customers.

Town	Agency	Phone Number
Boston, Brookline, Newton	Action for Boston Community Development, Inc.	617-357-6000
Chelsea	Community Action Program Intercity Inc.	617-884-6130
Cambridge, Somerville	City of Cambridge Department of Human Services	617-349-6252
Freetown, Lakeville, Westport	Citizens for Citizens	508-676-7397
Arlington, Bedford, Belmont, Burlington Carlisle, Lexington, Waltham, Watertown	Community Teamwork, Inc.	877-451-1082