

We know that access to safe, clean, reliable energy is vital to every moment of your life, and we're pleased to be your natural gas delivery company.

On June 15, 2018, Eversource submitted a rate review application to the Connecticut Public Utilities Regulatory Authority (PURA) to request an increase in its natural gas delivery rates.

In Connecticut, a rate review is an independent examination by PURA of a utility's proposal to adjust delivery (distribution) rates. Rate reviews provide the opportunity for a utility to show how it's managing costs to continue to deliver safe, reliable energy and great customer service. The process includes several steps to make it clear what we are requesting and why. It also provides the opportunity for public comment.

1. Why is Eversource requesting an increase in gas delivery rates?

Eversource's #1 priority is providing safe, reliable energy. The delivery portion of the bill reflects costs associated with keeping that commitment.

A significant amount of this request includes capital investments we've made—and want to continue making—to replace aging cast-iron and bare-steel natural gas pipes (main). Over time, it has become prone to cracks and leaks.

We are always working to keep you safe; the new, plastic gas pipe we're using is rugged, flexible, and more durable than ever. It's specially designed to prevent corrosion and leaks, while providing other important benefits:

- Each mile of leak-prone pipe that we replace makes the local gas system safer and stronger, while also directly combating climate change by reducing methane emissions. We've already replaced about 145 miles of aging gas pipeline, but have 175 miles left to go.
- Interconnecting local gas pipelines, using new plastic pipe, provides additional paths for gas to flow. This makes gas outages even less likely, meaning better reliability for you and your neighbors.
- Pipeline interconnections supported the addition of 20,000 new gas heating customers from 2014 to 2017— which helps stabilize costs. That's because spreading day-to-day delivery costs across more accounts helps all gas customers.

- When Eversource pays higher local property taxes on new gas system infrastructure, the extra money helps pay for community priorities.

2. Do customers and communities have a voice in the rate review process?

Yes, part of a rate review includes public comment sessions. Customers and community representatives can attend these sessions to listen or share their opinions. They can also submit written comments (see Q 3). The schedule for public comment hearings is listed below.

- Monday, August 20, 2018, at 6:30 p.m., Bruce Bellingham Auditorium, Windham Town Hall, 979 Main Street, Willimantic
- Tuesday, August 21, 2018, at 6:30 p.m., Council Chambers, Newtown Municipal Center, 3 Primrose Street, Newtown

For additional scheduling information, you may access the Docket Database section of PURA's website at ct.gov/pura/site/default.asp. Search the Active Docket Database under Docket No. 18-05-10, or contact PURA at 1-800-382-4586. You may also contact Eversource directly at 800-989-0900 or visit Eversource.com.

3. How can I provide written comments on Eversource's filing?

Eversource customers may provide comments regarding this proposed rate request by writing to PURA at 10 Franklin Square, New Britain, CT 06051; via e-mail addressed to: PURA.ExecutiveSecretary@ct.gov; or in person at any of the scheduled public comment hearings listed above. Please include Docket No. 18-05-10 in any written correspondence to PURA.

4. How will this rate filing affect Eversource customers?

Eversource is requesting a rate increase of \$86 million over three years: \$49 million in the first year, \$21 million in the second year, and \$16 million in the third year.

If approved, new rates become effective January 1, 2019. Commercial natural gas rates are identified below. You can find your rate category in the detailed delivery charge section on your enclosed bill.

The table below reflects the proposed distribution rate changes for all commercial customer categories.

31095-I-0346

	RATE 10				RATE 10-SE - On Main				RATE 10-SE - Off Main			
	Current Rate	Proposed Rate	% Change by Rate	% Change of Total Bill	Current Rate	Proposed Rate	% Change by Rate	% Change of Total Bill	Current Rate	Proposed Rate	% Change by Rate	% Change of Total Bill
Customer Service Charge	\$46.00	\$56.00	21.7%	5.5%	\$50.60	\$61.60	21.7%	4.5%	\$59.80	\$72.80	21.7%	3.8%
Daily Demand Meter Charge.....	28.00	22.00			30.80	24.20			36.40	28.60		
Demand Charge	1.0000	1.7500	75.0%	5.9%	1.1000	1.9250	75.0%	6.1%	1.3000	2.2750	75.0%	7.0%
Delivery Charge												
First 200 Ccf per month	0.3532	0.4153	17.6%	2.5%	0.3885	0.4568	17.6%	2.8%	0.4592	0.5399	17.6%	3.1%
All over 200 Ccf per month	0.2055	0.2416	17.6%	0.9%	0.2261	0.2658	17.6%	1.0%	0.2672	0.3141	17.6%	1.1%
System Expansion Reconciliation (SER) Mechanism	(0.0078)	(0.0078)	0.0%	0.0%	N/A	N/A			N/A	N/A		
Conservation Adjustment Mechanism (CAM).....	0.0460	0.0460	0.0%	0.0%	0.0460	0.0460	0.0%	0.0%	0.0460	0.0460	0.0%	0.0%
Sales Services Demand Charge.....	0.9258	0.5183	-44.0%	-3.1%	1.0184	0.5701	-44.0%	-3.3%	1.2035	0.6737	-44.0%	-3.8%
Supply Charge.....	0.5971	0.5971	0.0%	0.0%	0.5971	0.5971	0.0%	0.0%	0.5971	0.5971	0.0%	0.0%
Transportation Services Charge (TSC) Shifted Cost.....	0.0881	0.0881	0.0%	0.0%	0.0881	0.0881	0.0%	0.0%	0.0881	0.0881	0.0%	0.0%
Transportation Services Charge (TSC) Demand Charge	0.9258	0.5183	-44.0%	-0.1%	1.0184	0.5701	-44.0%	0.0%	1.2035	0.6737	-44.0%	0.0%

	RATE 20				RATE 20-SE - On Main				RATE 20-SE - Off Main			
	Current Rate	Proposed Rate	% Change by Rate	% Change of Total Bill	Current Rate	Proposed Rate	% Change by Rate	% Change of Total Bill	Current Rate	Proposed Rate	% Change by Rate	% Change of Total Bill
Customer Service Charge	\$73.00	\$87.00	19.2%	1.5%	\$80.30	\$95.70	19.2%	1.1%	\$94.90	\$113.10	19.2%	1.2%
Daily Demand Meter Charge	28.00	22.00	-21.4%	-0.6%	30.80	24.20	-21.4%	-0.5%	36.40	28.60	-21.4%	-0.5%
Demand Charge	2.0000	2.1711	8.6%	2.2%	2.2000	2.3883	8.6%	2.4%	2.6000	2.8225	8.6%	2.5%
Delivery Charge												
First 1,000 Ccf per month.....	0.0967	0.1878	94.2%	6.0%	0.1064	0.2066	94.2%	7.8%	0.1257	0.2441	94.2%	8.3%
All over 1,000 Ccf per month	0.0306	0.0594	94.1%	0.7%	0.0337	0.0654	94.1%	0.9%	0.0398	0.0772	94.0%	1.0%
SER Mechanism.....	(0.0034)	(0.0034)	0.0%	0.0%	N/A	N/A			N/A	N/A		
CAM.....	0.0460	0.0460	0.0%	0.0%	0.0460	0.0460	0.0%	0.0%	0.0460	0.0460	0.0%	0.0%
Sales Services Demand Charge.....	0.8324	0.4127	-50.4%	-4.8%	0.9156	0.4539	-50.4%	-4.1%	1.0821	0.5365	-50.4%	-4.5%
Supply Charge.....	0.5207	0.5207	0.0%	0.0%	0.5207	0.5207	0.0%	0.0%	0.5207	0.5207	0.0%	0.0%
Transportation Services Charge (TSC) Shifted Cost	0.0881	0.0881	0.0%	0.0%	0.0881	0.0881	0.0%	0.0%	0.0881	0.0881	0.0%	0.0%
Transportation Services Charge (TSC) Demand Charge	0.8324	0.4127	-50.4%	-0.5%	0.9156	0.4539	-50.4%	-1.7%	1.0821	0.5365	-50.4%	-1.7%

	RATE 30				RATE 30-SE - On Main				RATE 30-SE - Off Main			
	Current Rate	Proposed Rate	% Change by Rate	% Change of Total Bill	Current Rate	Proposed Rate	% Change by Rate	% Change of Total Bill	Current Rate	Proposed Rate	% Change by Rate	% Change of Total Bill
Customer Service Charge	\$228.52	\$238.52	4.4%	0.2%	\$251.37	\$262.37	4.4%	0.1%	\$297.08	\$310.08	4.4%	0.2%
Daily Demand Meter Charge.....	28.00	22.00	-21.4%	-0.1%	30.80	24.20	-21.4%	-0.1%	36.40	28.60	-21.4%	-0.1%
Demand Charge	2.0952	2.7587	31.7%	9.1%	2.3047	3.0345	31.7%	9.8%	2.7238	3.5863	31.7%	9.9%
Delivery Charge												
First 2,500 Ccf per month.....	0.0540	0.0775	43.5%	0.8%	0.0594	0.0853	43.6%	0.9%	0.0702	0.1008	43.6%	1.3%
All over 2,500 Ccf per month	0.0092	0.0132	43.5%	0.6%	0.0101	0.0145	43.6%	0.5%	0.0120	0.0172	43.3%	0.8%
SER Mechanism.....	(0.0030)	(0.0030)	0.0%	0.0%	N/A	N/A			N/A	N/A		
CAM.....	0.0460	0.0460	0.0%	0.0%	0.0460	0.0460	0.0%	0.0%	0.0460	0.0460	0.0%	0.0%
Sales Services Demand Charge.....	0.6479	0.3368	-48.0%	-2.4%	0.7127	0.3705	-48.0%	-3.9%	0.8423	0.4379	-48.0%	-2.8%
Supply Charge.....	0.4269	0.4269	0.0%	0.0%	0.4269	0.4269	0.0%	0.0%	0.4269	0.4269	0.0%	0.0%
Transportation Services Charge (TSC) Shifted Cost.....	0.0881	0.0881	0.0%	0.0%	0.0881	0.0881	0.0%	0.0%	0.0881	0.0881	0.0%	0.0%
Transportation Services Charge (TSC) Demand Charge.....	0.6479	0.3368	-48.0%	-1.9%	0.7127	0.3705	-48.0%	-0.7%	0.8423	0.4379	-48.0%	-1.9%

El acceso a energía segura, limpia y confiable es vital para todos los aspectos de su vida y nos alegra ser la compañía que le brinda gas natural.

El 15 de junio del 2018, Eversource solicitó a Connecticut Public Utilities Regulatory Authority (PURA) la revisión de la propuesta para aumentar las tarifas de entrega de gas natural.

En Connecticut, una revisión tarifaria es un análisis independiente de PURA de la propuesta para ajustar la proporción de las tarifas de entrega (distribución). Las revisiones tarifarias le dan a un servicio público la oportunidad de mostrar cómo administra los costos para dar energía segura, confiable y un buen servicio al cliente. Este proceso incluye varios pasos para dejar en claro qué solicitamos y por qué. También le da al público el lugar para hacer comentarios.

1. ¿Por qué Eversource solicita aumento en las tarifas de entrega de gas?

La prioridad #1 de Eversource es brindar energía segura y confiable. La parte de entrega de la factura refleja los costos de mantener ese compromiso.

Gran parte de esta solicitud incluye inversiones en capital que hicimos, y queremos hacer, para cambiar tuberías de gas natural de hierro fundido envejecido y de acero sin revestir (red). Con el tiempo, se tornó propenso a quebrarse y tener fugas.

Buscamos mantenerlo seguro. La nueva tubería de gas de plástico que utilizamos es resistente, flexible y más fuerte que nunca. Está especialmente diseñada para evitar la corrosión y las fugas y brinda otros beneficios importantes:

- Con cada milla de tubería cambiada por pérdidas el sistema de gas es más seguro y fuerte, y también combate de manera directa los cambios al medioambiente con menos emisiones de metano. Ya cambiamos unas 145 millas de tuberías antiguas. Restan por cambiar unas 175 millas.
- Interconectar las tuberías de gas locales, con tramos plásticos nuevos, da más vías para la circulación de gas. Habrá menos cortes de gas y más confianza en el servicio para usted y sus vecinos.
- Las interconexiones de tuberías permitieron sumar 20,000 nuevos usuarios de calefacción a gas desde 2014 al 2017—lo que produjo costos más estables. Distribuir los costos diarios entre más cuentas favorece a todos los usuarios de gas.
- El dinero extra de los impuestos inmobiliarios locales más altos por la nueva infraestructura de Eversource ayuda a las prioridades de la comunidad.

2. ¿Participan usuarios y comunidades en el proceso de revisión tarifaria?

Sí, parte de la revisión tarifaria incluye comentarios del público. Los usuarios y los representantes de la comunidad pueden asistir a estas sesiones para escuchar u opinar. O pueden enviar comentarios por escrito (vea la P 3). Programa de audiencias con comentarios del público:

- Lunes, 20 de agosto del 2018, a las 6:30 de la tarde, Bruce Bellingham Auditorium, Windham Town Hall, 979 Main Street, Willimantic
- Martes, 21 de agosto del 2018, a las 6:30 de la tarde, Council Chambers, Newtown Municipal Center, 3 Primrose Street, Newtown

Para más información sobre estas audiencias públicas, visite la base de datos de expedientes del sitio web de PURA en ct.gov/pura/site/default.asp. Consulte la base de datos de expedientes activa por número de expediente 18-05-10, o comuníquese con PURA al 1-800-382-4586. También puede contactar directamente a Eversource al 800-989-0900 o visite Eversource.com.

3. ¿Cómo puedo presentar comentarios escritos sobre la propuesta de tarifas de Eversource?

Los usuarios de Eversource pueden comentar sobre esta propuesta de tarifas escribiendo a PURA, 10 Franklin Square, New Britain, CT 06051; por correo electrónico a PURA.ExecutiveSecretary@ct.gov; o en persona en las audiencias de comentarios públicos mencionadas. Por favor incluya el número de expediente 18-05-10 en toda correspondencia escrita a PURA.

4. ¿Cómo afecta la propuesta de tarifas a los usuarios de Eversource?

Eversource solicita un aumento de las tarifas de \$86 millones durante tres años: \$49 millones el primer año, \$21 millones el segundo año y \$16 millones el tercer año.

Si se aprueban, las tarifas entrarán en efecto el 1 de enero del 2019. Las tarifas de gas natural comerciales se identifican abajo. Vea su categoría de tarifa en la sección de entrega de su factura adjunta.

La siguiente tabla refleja la propuesta de cambios a las categorías de tarifas de entrega para todos los clientes comerciales.

	TARIFA 10				TARIFA 10-SE - En la Red				TARIFA 10-SE - Fuera de Red			
	Tarifa Actual	Tarifa Propuesta	Cambio % por Tarifa	Cambio % de la Factura Total	Tarifa Actual	Tarifa Propuesta	Cambio % por Tarifa	Cambio % de la Factura	Tarifa Actual	Tarifa Propuesta	Cambio % por Tarifa	Cambio % de la Factura
Cargo p/Servicio al Cliente	\$46.00	\$56.00	21.7%	5.5%	\$50.60	\$61.60	21.7%	4.5%	\$59.80	\$72.80	21.7%	3.8%
Cargo p/Medidor Demanda Diaria	28.00	22.00			30.80	24.20			36.40	28.60		
Cargo p/Demanda	1.0000	1.7500	75.0%	5.9%	1.1000	1.9250	75.0%	6.1%	1.3000	2.2750	75.0%	7.0%
Cargo p/Entrega												
Primeros 200 Ccf p/mes	0.3532	0.4153	17.6%	2.5%	0.3885	0.4568	17.6%	2.8%	0.4592	0.5399	17.6%	3.1%
Más de 200 Ccf p/mes	0.2055	0.2416	17.6%	0.9%	0.2261	0.2658	17.6%	1.0%	0.2672	0.3141	17.6%	1.1%
Mecanismo de Consolidación y Expansión (SER)	(0.0078)	(0.0078)	0.0%	0.0%	N/A	N/A			N/A	N/A		
Mecanismo de Ajuste de Conservación (CAM)	0.0460	0.0460	0.0%	0.0%	0.0460	0.0460	0.0%	0.0%	0.0460	0.0460	0.0%	0.0%
Cargo p/Demanda Servicio Ventas	0.9258	0.5183	-44.0%	-3.1%	1.0184	0.5701	-44.0%	-3.3%	1.2035	0.6737	-44.0%	-3.8%
Cargo p/Suministro	0.5971	0.5971	0.0%	0.0%	0.5971	0.5971	0.0%	0.0%	0.5971	0.5971	0.0%	0.0%
Costo Variable de Servicio de transporte (TSC)	0.0881	0.0881	0.0%	0.0%	0.0881	0.0881	0.0%	0.0%	0.0881	0.0881	0.0%	0.0%
Costo por Demanda de Servicio de Transporte (TSC)	0.9258	0.5183	-44.0%	-0.1%	1.0184	0.5701	-44.0%	0.0%	1.2035	0.6737	-44.0%	0.0%

	TARIFA 20				TARIFA 20-SE - En la Red				TARIFA 20-SE - Fuera de Red			
	Tarifa Actual	Tarifa Propuesta	Cambio % por Tarifa	Cambio % de la Factura Total	Tarifa Actual	Tarifa Propuesta	Cambio % por Tarifa	Cambio % de la Factura	Tarifa Actual	Tarifa Propuesta	Cambio % por Tarifa	Cambio % de la Factura
Cargo p/Servicio al Cliente	\$73.00	\$87.00	19.2%	1.5%	\$80.30	\$95.70	19.2%	1.1%	\$94.90	\$113.10	19.2%	1.2%
Cargo p/medidor Demanda Diaria	28.00	22.00	-21.4%	-0.6%	30.80	24.20	-21.4%	-0.5%	36.40	28.60	-21.4%	-0.5%
Cargo p/Demanda	2.0000	2.1711	8.6%	2.2%	2.2000	2.3883	8.6%	2.4%	2.6000	2.8225	8.6%	2.5%
Cargo p/Entrega												
Primeros 1,000 Ccf p/mes	0.0967	0.1878	94.2%	6.0%	0.1064	0.2066	94.2%	7.8%	0.1257	0.2441	94.2%	8.3%
Más de 1,000 Ccf p/mes	0.0306	0.0594	94.1%	0.7%	0.0337	0.0654	94.1%	0.9%	0.0398	0.0772	94.0%	1.0%
SER Mecanismo	(0.0034)	(0.0034)	0.0%	0.0%	N/A	N/A			N/A	N/A		
CAM	0.0460	0.0460	0.0%	0.0%	0.0460	0.0460	0.0%	0.0%	0.0460	0.0460	0.0%	0.0%
Cargo p/Demanda Servicio Ventas	0.8324	0.4127	-50.4%	-4.8%	0.9156	0.4539	-50.4%	-4.1%	1.0821	0.5365	-50.4%	-4.5%
Cargo p/Suministro	0.5207	0.5207	0.0%	0.0%	0.5207	0.5207	0.0%	0.0%	0.5207	0.5207	0.0%	0.0%
Costo Variable de Servicio de Transporte (TSC)	0.0881	0.0881	0.0%	0.0%	0.0881	0.0881	0.0%	0.0%	0.0881	0.0881	0.0%	0.0%
Costo por Demanda de Servicio de Transporte (TSC)	0.8324	0.4127	-50.4%	-0.5%	0.9156	0.4539	-50.4%	-1.7%	1.0821	0.5365	-50.4%	-1.7%

	TARIFA 30				TARIFA 30-SE - En la Red				TARIFA 30-SE - Fuera de Red			
	Tarifa Actual	Tarifa Propuesta	Cambio % por Tarifa	Cambio % de la Factura Total	Tarifa Actual	Tarifa Propuesta	Cambio % por Tarifa	Cambio % de la Factura	Tarifa Actual	Tarifa Propuesta	Cambio % por Tarifa	Cambio % de la Factura
Cargo p/Servicio al Cliente	\$228.52	\$238.52	4.4%	0.2%	\$251.37	\$262.37	4.4%	0.1%	\$297.08	\$310.08	4.4%	0.2%
Cargo p/Medidor Demanda Diaria	28.00	22.00	-21.4%	-0.1%	30.80	24.20	-21.4%	-0.1%	36.40	28.60	-21.4%	-0.1%
Cargo p/Demanda	2.0952	2.7587	31.7%	9.1%	2.3047	3.0345	31.7%	9.8%	2.7238	3.5863	31.7%	9.9%
Cargo p/Entrega												
Primeros 2,500 Ccf p/mes	0.0540	0.0775	43.5%	0.8%	0.0594	0.0853	43.6%	0.9%	0.0702	0.1008	43.6%	1.3%
Más de 2,500 Ccf p/mes	0.0092	0.0132	43.5%	0.6%	0.0101	0.0145	43.6%	0.5%	0.0120	0.0172	43.3%	0.8%
SER Mecanismo	(0.0030)	(0.0030)	0.0%	0.0%	N/A	N/A			N/A	N/A		
CAM	0.0460	0.0460	0.0%	0.0%	0.0460	0.0460	0.0%	0.0%	0.0460	0.0460	0.0%	0.0%
Cargo p/Demanda Servicio Ventas	0.6479	0.3368	-48.0%	-2.4%	0.7127	0.3705	-48.0%	-3.9%	0.8423	0.4379	-48.0%	-2.8%
Cargo p/Suministro	0.4269	0.4269	0.0%	0.0%	0.4269	0.4269	0.0%	0.0%	0.4269	0.4269	0.0%	0.0%
Costo Variable de Servicio de Transporte (TSC)	0.0881	0.0881	0.0%	0.0%	0.0881	0.0881	0.0%	0.0%	0.0881	0.0881	0.0%	0.0%
Costo por Demanda de Servicio de Transporte (TSC)	0.6479	0.3368	-48.0%	-1.9%	0.7127	0.3705	-48.0%	-0.7%	0.8423	0.4379	-48.0%	-1.9%