

How to Recognize a Gas Leak

A gas leak can be recognized by

SMELL, SIGHT
or **SOUND.**

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If you detect gas, always remember:
leave immediately and tell us (877-944-5325)
or call 9-1-1.

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How to Recognize a Gas Leak:

SMELL.

Natural gas is colorless and odorless. A distinctive, pungent odor, similar to rotten eggs, is added so you will recognize it quickly.

SIGHT.

You may see a white cloud, mist, fog, bubbles in standing water or blowing dust. You may also see vegetation that appears to be dead or dying for no apparent reason.

SOUND.

You may hear unusual noises like roaring, hissing or whistling.

If You Detect a Gas Leak:

- **MOVE** to a safe environment.
- **CALL US** immediately at **877-944-5325** or dial **9-1-1**.
- **DO NOT** smoke, operate electrical switches or use appliances (including both cell phones and land lines). These items may produce a spark that can ignite the gas and cause an explosion.
- **DO NOT** assume someone else will report the condition.
- **PROVIDE** the exact location, including cross streets.
- **LET US KNOW** if digging activities are going on in the area.

We're always working to keep you safe. For more information, visit the Safety section at [Eversource.com](https://www.eversource.com).

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Important safety information! Please have translated.
¡Información importante sobre seguridad! Por favor pida traducir.