



smell. leave. tell.

Carbon Monoxide Safety Saves Lives

Did you know your heating system can produce carbon monoxide if it is not working properly or inadequately vented?

Carbon monoxide is odorless, colorless and tasteless — but very toxic. Signs indicating the presence of carbon monoxide can include stuffy, stale or smelly air, very high humidity or soot coming from a fireplace or heating system. It is also produced from internal combustion devices such as cars and small gasoline engines such as portable generators.

Typical Symptoms:

The symptoms of carbon monoxide poisoning are often confused with those of the flu—headaches, dizziness, nausea, unclear thinking, shortness of breath, weakness, vision problems and loss of muscle control. The highest incidence of poisoning occurs during the heating and flu seasons.

If You Suspect Carbon Monoxide:

Alert your family, employees or co-workers and exit the building immediately, then call 911 to notify your local fire department. Learn more about carbon monoxide poisoning and ways to reduce your risks at [Eversource.com](https://www.eversource.com), under the Safety tab.

Clear your Gas Meter and Vents of Snow and Ice



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If you suspect a gas leak, leave the area immediately and call 877-944-5325 or dial 911.

At Eversource, we're always working to keep you safe.

To make sure your gas system works safely and reliably, please keep snow and ice from accumulating on your gas meter and outdoor vents. This simple step can help prevent equipment malfunction or carbon monoxide poisoning.

Safety is our #1 priority. Eversource has several programs for maintenance and inspection, including leak management, that exceed requirements for the federal and state pipeline regulations. We perform regular leak surveys for our high-pressure distribution lines and critical infrastructure. With winter around the corner, our winter leak surveys will check all cast iron gas mains on a 10-day cycle during extreme cold weather, until warmer weather returns.

We're Committed to Your Safety

- ✓ *Carefully remove any snow or ice that accumulates around vents, gas meters, or any other outdoor piping, using a broom or by hand. DO NOT use a shovel, since it can damage the meter.*
- ✓ *Remove icicles safely or have a qualified roofing vendor remove icicles from overhead eaves and gutters to assure dripping water does not splash and freeze on the meter or vent pipes.*
- ✓ *DO NOT kick your gas meter to break or clear ice.*
- ✓ *Keep a clear path to the meter so Eversource employees or emergency responders can access it.*
- ✓ *DO NOT shovel snow up against the meter or vent pipe. After clearing snow from your roof, double-check to make sure your meter and vents are clear.*

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