

## Understanding the Seasonal Impact on Rates and Your Bill

The arrival of spring and summer means you can typically expect a lower gas supply rate on your bill. That's because during warmer months, gas demand in the region is lower — heating systems aren't being used and more time is being spent outdoors.

Eversource adjusts your gas supply rate throughout the year to reflect seasonal demand changes. The state's public utility commission reviews and approves all customer rate adjustments before going into effect. Your gas supply rate is based on the actual market cost for Eversource to procure gas, and that cost is passed along directly to you, with no profit to Eversource.

With many customers continuing to work and spend more time at home, you may be looking for ways to save on your bill. We're here to help. Take advantage of Eversource's energy saving resources and energy efficiency programs today by visiting the Save Money & Energy section of [Eversource.com](https://www.eversource.com).

## Summer Energy Savings

Enjoy a more comfortable home while saving on your energy bills with Home Energy Solutions.<sup>SM</sup>



During your visit, an authorized contractor will provide services and incentives to better protect your home against the influence of outside temperatures through weatherization, which may include on-the-spot upgrades, such as air sealing to help keep conditioned air inside, and customized recommendations and qualified rebates for improvements like insulation.

Services are valued at **\$1,000 on average**, yet Home Energy Solutions is available for only **\$50** to eligible customers. Income-eligible families may qualify for no-cost services.

Call **877-WISE-USE (877-947-3873)** or visit [Eversource.com/home-savings](https://www.eversource.com/home-savings) to sign up.

Some restrictions may apply.

## Celebrating our Environment

From our industry-leading goal of being carbon neutral by 2030 to our leadership advancing clean energy — we're committed to environmental stewardship. On World Environment Day, Earth Day, Arbor Day and all year round, our employees take time to care for Mother Earth. This spring season, the Eversource team cleaned up neighborhoods, local parks and riverways during our week-long Earth Day event, and recognized Arbor Day by planting trees and donating 2,000 saplings.



*Eversource arborists partnered with the Connecticut Notable Tree Committee and the Tree Wardens Association of Connecticut for pruning to improve the health of the state's largest and most historic trees.*



## Enjoy the Savings of Efficient Hot Water

High efficiency natural gas-fired water heaters save you money and energy while providing an uninterrupted flow of hot water. From ENERGY STAR® certified storage tanks to on-demand, worry-free tankless models, you can reduce water heating energy use by up to 30%.



You may qualify for an instant discount up to \$300 when your contractor purchases a qualifying high efficiency tankless water heater on your behalf.

Visit the Save Money & Energy section on **Eversource.com** or speak with your contractor to learn more.

## Stay Safe Around Eversource Work Zones

June is National Safety Month. As the weather gets warmer, there will be more Eversource crews conducting important work to our infrastructure.

For your safety and that of our workers, it's important to recognize Eversource work zones while driving so you can respond to warnings and traffic patterns and pass through safely. Eversource crews set up safety cones and signage ahead of projects that alert you to approach the work zone with caution.

Crews also communicate with municipal traffic control personnel to manage traffic flow and let them know about any changes to the work zone setup. Our workers wear high-visibility reflective apparel. Please be alert for them. If you happen to see our workers in your neighborhood, please wave rather than approach them. We continue to practice physical distancing during this pandemic to ensure everyone's safety.

For more safety tips visit the Safety section of **Eversource.com**.



## Call Before you Dig: It's Free and Keeps you Safe!

As you are preparing for your summer planting or outdoor improvement projects, remember to always call before you dig. Every digging project — big or small — requires a call to Call Before you Dig at 811.

Whether you are planting a tree yourself or hiring a contractor to install a fence, you need to call 811 at least two business days in advance so we can come out and check your pre-marked area for underground lines. A damaged utility line can cause safety hazards and service disruptions to you and your neighborhood and potentially result in expensive repairs.

Always contact 811 before you dig — it's smart, it's free and it's the law. Go to the safety section of **Eversource.com** or **CBYD.com** for more information.



### Are There Programs to Help Me Pay My Bill?

If you have concerns about paying your bill, call us right away at 800-438-2278 or visit **Eversource.com/BillHelp**. We have flexible payment plans and programs to help — even if you have never needed assistance before.

Stay connected on:



**EVERSOURCE**

*We're there when you need us.*