

Getting Ready Before the Storm

New Englanders know better than most just how fierce Mother Nature can be. Tropical storms and hurricanes can be devastating to the electric system, as we saw firsthand during Tropical Storm Isaias last August. National Hurricane Preparedness Week takes place in May, which is a good time to share the actions we take to prepare before a storm hits.

At Eversource, we know severe weather can strike at any time, which is why emergency preparedness is our top priority year-round. When the skies are blue, our employees perform their emergency response roles in staged exercises to simulate a real emergency. We also collaborate with your community leaders on storm and safety response and incorporate their feedback into our processes.



Recent system upgrades are strengthening the electric system, including installation of grid automation technology like smart fuses and smart switches that can restore power as soon as an outage is detected.

Trees continue to be the No. 1 cause of power outages in our region. In 2021, we will invest approximately \$140 million to remove branches and hazardous trees before they come down on electric lines and cause power outages.

We are always preparing and training, so our operations, employees and equipment are ready when you need us most. Learn more at [Eversource.com](https://www.eversource.com) by selecting Outages and Storms.

Spring Savings for a Cleaner Home



Got allergies? Weatherization can help.

Reduce allergens like pollen and dust from entering your home by making weatherization improvements. These can save you money and energy while providing additional year-round benefits like a cooler home in the summer and a warmer home in the winter.

Here's how to get started.

Participate in Home Energy SolutionsSM to receive energy-saving weatherization improvements such as air sealing and receive recommendations and discounts for additional services like insulation, equipment and ENERGY STAR[®] certified windows. For a co-payment of \$50, you may receive up to \$1,000 in products and services. Income-eligible customers may qualify for select improvements at no cost.

Call **877-WISE-USE (877-947-3873)** or go to [Eversource.com/home-savings](https://www.eversource.com/home-savings) to sign up.



About Your May Bill

With a potential rate adjustment proposed for May 1, Eversource presented options to reduce the immediate financial impact on customers. The Public Utilities Regulatory Authority (PURA) is considering these options, which could have an impact on your May and future bills.

Please visit [Eversource.com/Understand-My-Bill](https://www.eversource.com/Understand-My-Bill) for the latest information.

We know any rate increase is difficult, especially during these challenging times. We have programs to help. Go to [Eversource.com/billhelp](https://www.eversource.com/billhelp) to learn more about these programs, including flexible payment plans and cost-saving energy efficiency programs.



Save Now With Smart Thermostats

Don't miss out on incentives for qualifying products like ENERGY STAR® certified Wi-Fi enabled smart thermostats.



Control your thermostat remotely from almost anywhere through your smartphone or tablet, and you can save energy with little effort.

Three Options to Save

1. When shopping in-store at Best Buy, Home Depot or Lowe's, use your smartphone to scan the QR code posted near the thermostats to receive your instant rebate code.
2. Shop the Eversource Savings Center and receive a discount at checkout.
3. When purchasing through your HVAC contractor, an instant discount is applied.

Visit the Save Money & Energy section of **Eversource.com** for more details.

Developing Tomorrow's Innovators Today Connecticut Invention Convention

For over 20 years, Eversource employees have volunteered as judges at the Connecticut Invention Convention. The program develops and enhances critical thinking skills through invention, innovation and entrepreneurship.

This year, more than 30 Eversource employees participated virtually as judges to assist the organization that provides 17,000 students in 300 schools vital invention education and entrepreneurship programs. Some of the inventions included a heated lunchbox, a software program built to find and connect to the fastest Wi-Fi network, and even a tool to help untie knots.



To learn more visit **InventionConvention.org/CT**.

Moving Soon?

Don't forget to transfer your electric service. This important task will prevent you from spending your first night in a new home without the service you need. Contact Eversource, prior to your move, to stop or transfer your service. The online experience to make these changes at Eversource.com was recently improved.

When scheduling your service to be turned off, consider making the disconnect date a day or two after you move. This way the lights and heating or cooling will still be working, just in case you need to get back inside your former home to pick up anything left behind. You'll also want to have the utilities at your new home turned on a day or two before you move in to account for changes in your moving schedule.

To start or transfer your service visit **Eversource.com** and select "Moving?" from the home page. You can also call us at 800-286-2000.



If you're having trouble paying your electric bill or rent, help is available. Eversource is partnering with UniteCT to provide eligible Connecticut renters up to \$1,500 of past due electric expenses, as well as past or future rent expenses. More information is available at **Eversource.com/billhelp**.

Stay connected on:



EVERSOURCE

We're there when you need us.