

### ✓ GASSAFETY

Natural gas is a safe and reliable fuel when used properly. It is colorless and odorless. As a safety precaution, we add a distinctive rotten-egg odor to natural gas so you can smell a gas leak quickly.

How to recognize a gas leak:

- **Smell it.** You will smell a distinctive, pungent odor, similar to rotten eggs.
- **See it.** You may see a white cloud, mist, fog, bubbles in standing water or blowing dust. You may also see vegetation that appears to be dead or dying for no apparent reason.
- **Hear it.** You may hear unusual noises like roaring, hissing or whistling.

If you detect a gas leak:

- Leave the area immediately and move to a safe environment.
- Call **911** immediately and then call Eversource at **877-944-5325**.
- Do not smoke or operate electrical switches, appliances, cell phones and land lines. These items may produce a spark that can ignite the gas and cause an explosion.
- Do not assume someone else will report the condition.
- Provide the exact location, including cross streets.
- Let us know if digging activities are going on in the area.

## Autumn Ways to Save

Follow these tips to save energy and money this fall.

### Programmable thermostats

can be set to heat during specific times of the day. You can customize heating schedules that fit your routine.

### Insulate your water heater.

If your water heater is more than three years old, consider insulating it to save up to 16% in annual water heating costs.

### Use the sun to your advantage

by opening curtains and blinds during the day and closing them at night to reduce drafts.

Visit [Eversource.com/energy-saving-tips](https://www.eversource.com/energy-saving-tips) to learn more.



## Carbon Monoxide Safety Saves Lives

Did you know your heating system can produce carbon monoxide if it is not working properly or is inadequately vented? Now is the perfect time to review the signs of carbon monoxide poisoning.

Carbon monoxide is odorless, colorless and tasteless — but toxic. Signs can include stuffy, stale or smelly air, very high humidity or soot coming from a fireplace or heating system.

Typical symptoms of carbon monoxide poisoning include headaches, dizziness, nausea, unclear thinking, shortness of breath, weakness, vision problems and loss of muscle control.

If you suspect carbon monoxide: Alert your family, employees or co-workers and exit the building immediately, then call 911 to notify your local fire department.

Learn more about carbon monoxide poisoning at [Eversource.com](https://www.eversource.com), under the Safety tab.



## Check out our Heating Cost Calculator



In New England, heating is often the biggest use of energy in your home during the fall and winter months. With electricity, natural gas, oil and propane costs continuing to rise, it helps to understand how much energy you're using and where you can save.

With our heating cost calculator, you can select your heating fuel type to see average daily and annual costs. You can also see how adjustments to your thermostat's temperature setting can help you save money and energy.

Go to [Eversource.com/heating-calc](https://www.eversource.com/heating-calc) and try it out today.

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**Budget Billing** helps you smooth seasonal spikes in energy bills by setting a fixed payment amount each month based on your average annual usage. Sign up today at [Eversource.com/winter-bill](https://www.eversource.com/winter-bill).

Stay connected on:



## Eversource Receives Corporate Citizenship Award

Inspirica, an organization in Fairfield County, honored Eversource with its corporate citizenship award. The organization works to end homelessness and housing insecurity by helping individuals and families achieve stability through support services and affordable housing. Eversource has a long-standing partnership with Inspirica.

Eversource has been a past presenting sponsor of Inspirica's Holiday Wishes program, helping Inspirica provide holiday magic to nearly 3,000 children in the Stamford community faced with homelessness, poverty, and/or HIV/AIDS. Over the years, hundreds of employee volunteers supported Inspirica by collecting gifts from companies throughout Fairfield County for the Holiday Wishes program, providing clean-up and decorating the space for the event, gift wrapping, and redesigning and planting a new streetscape.



Visit [Inspiricact.org](https://www.inspiricact.org) to learn more about its important work. For more information about other Eversource partnerships, visit [Eversource.com/community](https://www.eversource.com/community).

## Prepare Now for Winter Bills

Given the impact of world events on natural gas supply and pricing, we could see continued volatility in electric and gas supply prices for the foreseeable future. We encourage you to act now to prepare for the winter — and potentially higher energy supply prices.

Consider:

- Enrolling in **Budget Billing**, to help even out seasonal spikes in your bill.
- Taking advantage of **energy efficiency tips, tools and programs** to help lower your energy use and bill.

We also have programs to help you pay your bill, including:

- **Flexible Payment Plans** to help you pay off a balance over a period of time and help prevent service interruption.
- **Matching Payment Program**, which reduces past due balances with affordable monthly payments — as low as \$50 for electric or gas heating customers who receive public assistance benefits.

Learn more about programs to help and ways to lower your energy use at [Eversource.com/winter-bill](https://www.eversource.com/winter-bill).