

✓ GASSAFETY

Natural gas is safe and reliable when used properly. Knowing how to recognize the signs of a gas leak can help you to be prepared in case of an emergency.

How to recognize a gas leak:

- **Smell it.** You will smell a distinctive, pungent odor, similar to rotten eggs.
- **See it.** You may see a white cloud, mist, fog, bubbles in standing water or blowing dust. You may also see vegetation that appears to be dead or dying for no apparent reason.
- **Hear it.** You may hear unusual noises like roaring, hissing or whistling.

If you detect a gas leak:

- Leave the area immediately and move to a safe environment.
- Call **911** immediately and then call Eversource at **877-944-5325**.
- Do not smoke or operate electrical switches, appliances, cell phones and land lines. These items may produce a spark that can ignite the gas and cause an explosion.
- Do not assume someone else will report the condition.
- Provide the exact location, including cross streets.
- Let us know if digging activities are going on in the area.

Warm Weather is Here!

Implement the below to see the benefits of energy efficiency:

- On sunny days, keep curtains and shades on south-facing windows open to allow sunlight to warm your home.
- Lower your water heater's temperature by adjusting the dial. Set it at a maximum of 120 degrees to lower energy use without sacrificing comfort.
- Ensure your home has been weatherized through the sealing of leaks and drafts to reduce allergens and save up to 20% per year on energy costs.
- Fire up the grill and cook outside instead of using your stove top or oven.



Visit [eversource.com/warm-weather-savings](https://www.eversource.com/warm-weather-savings) for more ways to reduce energy use.

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Carbon Monoxide Safety Saves Lives

Did you know your heating system can produce carbon monoxide if it is not working properly or is inadequately vented?

Carbon monoxide is odorless, colorless and tasteless — but toxic. Signs can include stuffy, stale or smelly air, very high humidity or soot coming from a fireplace or heating system.

Typical symptoms of carbon monoxide poisoning include headaches, dizziness, nausea, unclear thinking, shortness of breath, weakness, vision problems and loss of muscle control.

If you suspect carbon monoxide: Alert your family, employees or co-workers and exit the building immediately, then call 911 to notify your local fire department. Learn more about carbon monoxide poisoning at [eversource.com/safety](https://www.eversource.com/safety).



Lower Energy Use by Upgrading your Home's Heating



When it comes time to replace your natural gas boiler or furnace, speak to a licensed contractor to find a high-efficiency option suitable for your home.



Rebates up to **\$750** are now available for the purchase of eligible ENERGY STAR® certified equipment when moving from non-condensing to condensing equipment. Pre-verify eligibility of your noncondensing equipment through a quick virtual or in-person visit.

Get started at **eversource.com/home-savings** or speak with your contractor to learn more.

Stay connected on:



Supporting STEM Education with Connecticut Invention Convention

We're proud to be a long-time sponsor of the Connecticut Invention Convention (CIC) which brings accessible, innovation programs to schools across the state, and especially communities that are often underrepresented in STEM programming. We're committed to building the next generation of scientists and engineers through hands-on experiences.

CIC held virtual judging to review student's inventions where 30 employee volunteers served as judges. The "Eversource Energy Award" will be presented at the finals this month.

"Through the support of partners like Eversource, the Connecticut Invention Convention has grown to reach an estimated 23% of K-12 students across the state, with more than 85% of students coming from below median income communities," said Nick Briere, CIC Executive Director. "Eversource has consistently been one of the Connecticut Invention Convention's largest supporters and is routinely one of the largest single providers of volunteer judges for our Invention Convention competitions. We are extremely grateful for Eversource's support and excited for all the future brings!"

Managing Summer Bills

We know that volatile energy prices remain challenging. We remain committed to helping you manage your energy costs with programs to help you pay and lower your bill.

Consider:

- Enrolling in **Budget Billing**, to help even out seasonal spikes in your energy bill due to heating and cooling costs. A fixed payment amount is set each month based on your average annual usage. Sign up today at **eversource.com/budget-billing**.
- Taking advantage of energy efficiency tips, tools and programs to help lower your energy use at **eversource.com/home-savings**.

We also have programs to help you pay your bill, including:

- **Flexible Payment Plans** to help you pay off a balance over a period of time and help prevent service interruption.
- **Matching Payment Program**, which reduces past due balances with affordable monthly payments for electric and gas heating customers. For every dollar you pay or every dollar you receive from the Connecticut Energy Assistance Program, we will subtract a dollar from the amount you owe.

Learn more about programs to help manage your bill at **eversource.com/billhelp**.



EVERSOURCE

*We're there
when you need us.*