

Customer Update

EVERSOURCE

Locate and Mark Your Gas Meter and Vents

Eversource is always working to keep you safe. Now is the perfect time to locate and mark the natural gas meter and heating system vents on your property. This will help you find them before they become snow-covered. It's important that they're not blocked by snow and ice during the winter — preventing the accumulation of carbon monoxide in your home.



To locate your vents, start at your boiler or furnace system. If the boiler or furnace has an aluminum pipe coming from the back, then most likely it vents out of your chimney. However, if you have two plastic PVC pipes coming off the top of your equipment, follow them to see where they exit the building. Once you locate the outside vents and meter, mark their location with stakes.

Year-round safety tips:

- **Check house gutters** for drips and leaks that could result in dangerous icicles and damage your natural gas meter or vent pipe.
- **Keep meters and vents free** from leaves, mulch and snow. Carefully rake or shovel around your meter, to avoid damaging it.
- **Always maintain** a clear path to the meter so Eversource employees and first responders can access it in an emergency.

Serving the Communities Where We Live and Work

We're proud to be the title sponsor of the Eversource Hartford Marathon – where runners, families, and volunteers come together to display their community spirit.

With a 24-year history of promoting health, wellness and sustainability,



the marathon brings more than \$13 million in economic support to the region each year. Last year's marathon and its runners raised more than \$360,000 for charitable organizations that help people across Connecticut.

This year's marathon starts at 8 a.m. on Saturday, October 13, in Bushnell Park in Hartford, and the day will be packed with activities for you and your family. Join us by running the marathon, half marathon, Charity 5K, or Team 26.2 Relay. You can also volunteer or cheer on the dedicated athletes who come from across the United States.

Visit HartfordMarathon.com.

A Renewed Commitment to Environmental Sustainability

Being a leader in New England and across the country in clean energy and environmental stewardship remains a key component of Eversource's vision to serve you with excellence all year long—saving you money, and protecting our planet, too. Eversource is the nation's leader in energy efficiency solutions. For 2018 and beyond, we are resolved to continue working for a greener tomorrow. We offer:



- **Climate leadership** strategies designed to reduce our carbon footprint;
- **Clean energy** and our commitment to bring affordable, sustainable energy to you and our region;
- **Accountability** for all environmental laws and regulatory requirements; and
- **Stewardship** in taking great care to promote conservation by managing natural and cultural resources.

Learn more about Eversource's environmental sustainability commitment by clicking on the home page at [Eversource.com](https://www.eversource.com).

Solutions For Saving Through Energy Efficiency

Whether you're building a new home or swapping out the light bulbs, Eversource has energy efficiency solutions available to help you better manage your energy.

The monthly savings from these solutions can help you in other areas of your life. For example, Denice from Naugatuck, Conn., used significant savings from weatherization and LED light bulbs to help pay for much-needed therapy for her autistic son.

Solutions are also available whether you own or rent a house, condo or apartment. Visit the Save Money & Energy section of [Eversource.com](https://www.eversource.com) to take advantage of our award-winning options.

While online, make sure to check out our Energy Savings Plan – which provides you a detailed analysis of your energy usage.

Inside Meter Inspections: Ensure Safe, Reliable Gas Service

At Eversource, we're always working to keep you safe. Part of this commitment includes performing meter inspections to ensure the safety and reliability of your natural gas service. Our technicians examine the meter and service pipe inside your property for signs of corrosion and leaks. The inspection and any work performed on our equipment is completed at no cost to you.

When your home's equipment is due for inspection, you will receive a letter, notice, or an in-person visit to schedule an appointment. At the time of your appointment, please make sure that someone 18 years or older is present to allow us inside your home so we may access the equipment. All Eversource employees and vendors carry company-issued photo identification, and you should feel comfortable asking to see it. If you have any questions, please call us at 800-989-0900.



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