

Customer Update

EVERSOURCE

Trimming Trees Responsibly To Keep New England Beautiful

At Eversource, we provide energy for every moment of your life. Our Vegetation Management program is a thoughtful plan that balances the needs of reliable electric service and the natural beauty of New England's



communities. Eversource continuously monitors power lines and equipment, and we periodically trim around the lines providing electric service to your neighborhood. Our program meets the standards of the International Society of Arboriculture and the American National Standard Institute.

- Typically, we schedule vegetation management along our electric system in cycles of four to five years.
- We will trim or remove only those branches and trees, including hazard trees, that threaten to interfere with power lines and equipment, and that could cause power outages or risks to public safety.

You can help us keep our electric lines reliable and keep New England beautiful, too! Check out the many great choices for planting the right tree in the right place by visiting Eversource.com, click on Outages & Storms, and then Tree Trimming.

Important Safety Reminders

Please keep in mind the following important safety tips:

- State law requires that you or your contractor contact Call Before You Dig at **8-1-1** at least two business days before doing any digging.
- Stay away from downed power lines and anything near them. Report a downed line to Eversource at **800-286-2000**.
- If a power line falls on your car, stay put until rescue or utility workers arrive. It is safe to use a cell phone.
- All Eversource employees carry identification at all times, and most drive a company vehicle. If you believe somebody is falsely claiming to be from Eversource, report the incident immediately to your local police.



Visit Eversource.com for more tips.

In The Community

We take great pride in serving the communities in which we work and live. Each year, Eversource partners with the Travelers Championship to sponsor the annual Eversource PGA TOUR Player Experience for Junior Golfers. This partnership provides the opportunity for young golfers from all walks of life to build character and confidence through the personal and social values associated with golf.

With Traveler's Championship, we're in good company. More than 100 Eversource employees, retirees and family members also volunteer at the tournament. All net proceeds are donated to non-profit organizations across New England. In 2017, the tournament generated more than \$1.7 million for 165 charities.

This year's tournament will be held June 18 - 24, 2018, in Cromwell. For more information, visit travelerschampionship.com.



Eversource is the . . .

#1 Energy Efficiency Provider in the nation

*According to Ceres, 2016 Benchmarking Utility Clean Energy report

See why Ceres, a nonprofit organization driving solutions through sustainability, recognized Eversource as the #1 energy provider in the nation. Log in to Energy Savings Plan on Eversource.com to find custom energy-saving solutions for your home and take advantage of one of our award-winning offerings.

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