

# Customer Update

## Safe, Reliable Energy for Every Moment of Your Life

Eversource's investments in Connecticut's natural gas system are making a difference for customers, communities and helping the environment. Since 2011, we've replaced about 145 miles of aging gas main, with about 175 miles left to replace.



We are always working to keep you safe. New pipeline is rugged, flexible, and more durable than ever. It's designed to resist corrosion and resulting leaks. It has also made it possible for Eversource to interconnect local pipelines, increasing reliability. Every mile of leak-prone main that's replaced makes our local gas system safer and stronger and helps the environment. This is great news for everyone.

These investments also support communities. When Eversource pays higher local property taxes on new infrastructure – we know this helps fund the things your community needs.

Over the course of the next several years, accelerating the replacement of leak-prone pipe is an Eversource priority. We'll share our progress as our customers, communities and the environment continue to reap the benefits.

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## Important Safety Reminders

Please keep in mind the following important safety tips:

- State law requires that you or your contractor contact Call Before You Dig at **8-1-1** at least two business days before doing any digging.



- If you smell natural gas, make sure to leave the building immediately and call **9-1-1** and Eversource at **877-944-5325**.



- All Eversource employees carry a photo ID at all times, and most of our field employees drive a company vehicle. If you believe somebody is falsely claiming to be an Eversource employee, report the incident immediately to your local police.

Visit [Eversource.com](http://Eversource.com) for more tips.

## In The Community

We take great pride in serving the communities in which we work and live. Each year, Eversource partners with the Travelers Championship to sponsor the annual Eversource PGA TOUR Player Experience for Junior Golfers. This partnership provides the opportunity for young golfers from all walks of life to build character and confidence through the personal and social values associated with golf.

With Traveler's Championship, we're in good company. More than 100 Eversource employees, retirees and family members also volunteer at the tournament. All net proceeds are donated to non-profit organizations across New England. In 2017, the tournament generated more than \$1.7 million for 165 charities.

This year's tournament will be held June 18 - 24, 2018, in Cromwell. For more information, visit [travelerschampionship.com](http://travelerschampionship.com).



Eversource is the . . .

# #1 Energy Efficiency Provider in the nation

\*According to Ceres, 2016 Benchmarking Utility Clean Energy report

See why Ceres, a nonprofit organization driving solutions through sustainability, recognized Eversource as the #1 energy provider in the nation. Log in to Energy Savings Plan on [Eversource.com](http://Eversource.com) to find custom energy-saving solutions for your home and take advantage of one of our award-winning offerings.

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