

Customer Update

EVERSOURCE

Quality Tree Work for Better Reliability

Trees are the leading cause of power outages in New England, damaging equipment and causing public safety hazards—especially during stormy weather. That’s why we are committed to protecting our electric lines with year-round tree work.

You may see some of our contracting tree crews in your town, trimming and removing branches and trees. As part of this routine maintenance and investment in reliability, we work with your community to respect natural landscapes wherever we perform tree work.



Our mission is to carefully balance the needs of reliable service to our customers with the natural beauty of our New England communities. The tree work:

- Is overseen by certified arborists and other professionals with vast experience and performed by qualified line clearance tree contractors.
- Is prioritized in areas that experience increased outages due to trees.
- Promotes proper planting of the right trees in the right place, contributing to a sustainable landscape.

To learn more, visit the ‘Programs & Services’ section of Eversource.com.

In the Community

Eversource celebrates National Volunteer Month in April, but we’re proud to support our communities all year long by giving our time and talent to local and non-profit organizations throughout our service territory. Our employees and their family members volunteer more than 15,000 hours each year. Eversource salutes all our customers who volunteer where they live and work. Your commitment strengthens our communities.



Join us in celebrating National Arbor Day on **April 28!** More info at **ArborDay.org.**

Spring Into Outdoor Work Safely

Whether you're thinking of building a fence, rototilling a new area for a garden, or adding a tree or shrub to your landscape this spring, be sure to call **8-1-1** before you dig. It's a free service that can protect you from unintentionally digging into underground utility lines, which can cause harm to you and those around you. Also:



- Avoid planting anything around ground-mounted utility equipment; crews may need to access the equipment during outages.
- Help prevent outages by planting only low-growing trees and shrubs underneath and near power lines.
- If you're using a generator, for everyone's safety, be sure to keep it away from windows and doors and have it installed by a licensed electrician.
- Keep ladders, tools, and materials at least 10 feet away from the overhead power lines.

For more important safety information, visit Eversource.com.

Eversource Walk for Boston Children's Hospital

Join Eversource on Sunday, June 11 at the DCR Hatch Shell in Boston for the Eversource Walk for Boston Children's Hospital. The annual walk supports patient care, pediatric research and community health programs for the hospital.

**Sunday
June 11**

VISIT

BostonChildrens.org/Walk
TO REGISTER or DONATE!

Spring into Savings

Are you wondering how to keep allergens



out and conditioned air in? Do you want to do your part to save water while Connecticut remains under extreme drought conditions? Home Energy SolutionsSM trained and insured professionals find and fix areas that waste energy in your house, condo or apartment – and that leads to lower energy bills. You will feel the difference in other areas, too:

- Fewer drafts
- Minimized hot and cold spots
- Less dust and pollen
- Reduced water use – around 1,000 gallons per year!

This Energize Connecticut program, on average, is valued at \$1,000* and is available to Eversource customers for \$124. Call **877-WISE-USE (877-947-3873)** or visit EnergizeCT.com/hes to sign up.

*Value varies per individual home.

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